Transcoding Upgrade Instructions

1) Download and extract license using the commands below. Note () is an example. cd /usr/src/

wget <License URL Given By Support> (eg. wget ftp://ftp.sangoma.com/transcoding/license/example.tgz) tar cvfz <License File Name> (eg. tar cvfz example.tgz)

- 2) Stop the transcoding server using the command below. sngtc server ctrl stop
- 3) Upgrade the transcoder using the command below. Now ensure you replace "ethX" with the interface the transcoder is on from "ifconfig". If you are uncertain send the output of "ifconfig" to support and they can assist you with this.

 ./sngtc_tool -dev ethX -license license.txt

NOTE: 2-3 Minutes to complete; DO NOT STOP

4) Check that the capacity of the module has been increased using the command below. Ensure you replace "ethX" with the interface the transcoder is on from "ifconfig". # ./sngtc_tool -dev ethX -list_modules

Sangoma Transcoding Modules

1. MAC=00-0c-90-1b-54-cd Ver=01.04.08-B7-PR Capacity=240