# Dialogic<sup>®</sup> D/42 Series Software API Library Reference

Copyright © 2000-2008 Dialogic Corporation

05-1158-003

#### Copyright and Legal Notice

Copyright © 2000-2008 Dialogic Corporation. All Rights Reserved. You may not reproduce this document in whole or in part without permission in writing from Dialogic Corporation at the address provided below.

All contents of this document are furnished for informational use only and are subject to change without notice and do not represent a commitment on the part of Dialogic Corporation or its subsidiaries ("Dialogic"). Reasonable effort is made to ensure the accuracy of the information contained in the document. However, Dialogic does not warrant the accuracy of this information and cannot accept responsibility for errors, inaccuracies or omissions that may be contained in this document.

INFORMATION IN THIS DOCUMENT IS PROVIDED IN CONNECTION WITH DIALOGIC® PRODUCTS. NO LICENSE, EXPRESS OR IMPLIED, BY ESTOPPEL OR OTHERWISE, TO ANY INTELLECTUAL PROPERTY RIGHTS IS GRANTED BY THIS DOCUMENT. EXCEPT AS PROVIDED IN A SIGNED AGREEMENT BETWEEN YOU AND DIALOGIC, DIALOGIC ASSUMES NO LIABILITY WHATSOEVER, AND DIALOGIC DISCLAIMS ANY EXPRESS OR IMPLIED WARRANTY, RELATING TO SALE AND/OR USE OF DIALOGIC PRODUCTS INCLUDING LIABILITY OR WARRANTIES RELATING TO FITNESS FOR A PARTICULAR PURPOSE, MERCHANTABILITY, OR INFRINGEMENT OF ANY INTELLECTUAL PROPERTY RIGHT OF A THIRD PARTY

Dialogic products are not intended for use in medical, life saving, life sustaining, critical control or safety systems, or in nuclear facility applications.

Due to differing national regulations and approval requirements, certain Dialogic products may be suitable for use only in specific countries, and thus may not function properly in other countries. You are responsible for ensuring that your use of such products occurs only in the countries where such use is suitable. For information on specific products, contact Dialogic Corporation at the address indicated below or on the web at www.dialogic.com.

It is possible that the use or implementation of any one of the concepts, applications, or ideas described in this document, in marketing collateral produced by or on web pages maintained by Dialogic may infringe one or more patents or other intellectual property rights owned by third parties. Dialogic does not provide any intellectual property licenses with the sale of Dialogic products other than a license to use such product in accordance with intellectual property owned or validly licensed by Dialogic and no such licenses are provided except pursuant to a signed agreement with Dialogic. More detailed information about such intellectual property is available from Dialogic's legal department at 9800 Cavendish Blvd., 5<sup>th</sup> Floor, Montreal, Quebec, Canada H4M 2V9. **Dialogic encourages all users of its products to procure all necessary intellectual property licenses required to implement any concepts or applications and does not condone or encourage any intellectual property infringement and disclaims any responsibility related thereto.** These intellectual property licenses may differ from country to country and it is the responsibility of those who develop the concepts or applications to be aware of and comply with different national license requirements.

Dialogic, Dialogic Pro, Brooktrout, Cantata, SnowShore, Eicon, Eicon Networks, Eiconcard, Diva, SIPcontrol, Diva ISDN, TruFax, Realblocs, Realcomm 100, NetAccess, Instant ISDN, TRXStream, Exnet, Exnet Connect, EXS, ExchangePlus VSE, Switchkit, N20, Powering The Service-Ready Network, Vantage, Making Innovation Thrive, Connecting People to Information, Connecting to Growth and Shiva, among others as well as related logos, are either registered trademarks or trademarks of Dialogic Corporation or its subsidiaries. Dialogic's trademarks may be used publicly only with permission from Dialogic. Such permission may only be granted by Dialogic's legal department at 9800 Cavendish Blvd., 5th Floor, Montreal, Quebec, Canada H4M 2V9. Any authorized use of Dialogic's trademarks will be subject to full respect of the trademark guidelines published by Dialogic from time to time and any use of Dialogic's trademarks requires proper acknowledgement.

Windows is a registered trademark of Microsoft Corporation in the United States and/or other countries. Other names of actual companies and product mentioned herein are the trademarks of their respective owners.

Publication Date: November 2008 Document Number: 05-1158-003

# **Table of Contents**

1. How To Use This Manual	9
1.1. Audience	9
1.2. Voice Hardware Covered by This Manual	9
1.2.1. Voice Hardware Model Names	. 10
1.3. When To Use This Manual	. 11
1.4. Documentation Conventions	. 11
1.5. How This Manual Is Organized	
2. Using the PBX Functions	. 13
2.1. The Dialogic <sup>®</sup> Unified API	. 13
2.2. Switch-Specific Support	
3. Dialogic® Unified API Function Reference	
ATD4_BDTYPE() - returns the D/42-xx board type	
ATD4_CHTYPE() - returns the D/42-xx channel type	
d42_brdstatus() - retrieves the current D/42-xx board status	
d42_chnstatus() - retrieves the current D/42-xx channel status	
d42_closefeaturesession() - closes an open feature session	
d42_display() - retrieves the current LCD/LED display	. 28
d42_flags() - retrieves current D/42D-SX LCD Features Display data	
d42_getparm() - retrieves a D/42-xx channel or board parameter	. 36
d42_getver( ) - retrieves the D/42-xx board firmware or library version	
d42_gtcallid( ) - retrieves the called/calling number ID	
d42_indicators() - retrieves the status of LCD/LED indicators	
$d42\_lcdprompt(\ ) \ - \ retrieves \ the \ current \ LCD \ prompt \ data \ of \ the \ D/42D-SX$	
d42_openfeaturesession() - opens a phone extension feature session	
d42_setparm( ) - sets a D/42-xx board or channel parameter	
d42_writetodisplay() - writes to the phone set display	
4. Programming Considerations	. 73
4.1. Opening a Channel on a Dialogic <sup>®</sup> D/42-xx Board	. 73
4.2. Accessing PBX Features on a PBX Using Dial Strings	. 75
4.2.1. Turn On the Message Waiting Indicator	
4.2.2. Turn Off the Message Indicator	
4.2.3. Dial Programmable Keys	
4.2.4. Transferring a Call	
4.2.5. In-Band/Out-of-Band Signaling	
4.3. Disconnect Supervision	. 98

## Dialogic® D/42 Series Software API Library Reference

4.4. Converting Existing Dialogic <sup>®</sup> D/4x Applications	99
Appendix A - Dialogic® D/42 Series Software Quick Reference	101
Appendix B - Dialogic® D/42 Series Software Demonstration Program.	109
Requirements	109
Setup	109
Documentation Conventions	110
Running the Demo	110
Appendix C - Error and Event Definitions	119
Glossary	121
Index	129

# **List of Tables**

Table 1. MITEL SUPERSET 4 Features Display Descriptions	33
Table 2. D/42-NE2 Indicator Status Definitions	52
Table 3. MITEL SUPERSET 4 Prompt Descriptions	59
Table 4. Dialogic <sup>®</sup> D/42 Board Parameters for d42_getparm() and	
d42_setparm() Functions	67
Table 5. Dialogic <sup>®</sup> D/42 Channel Parameters for d42_getparm() and	
d42_setparm() Functions	68
Table 6. MITEL Direct Key Dialing Sequences	84
Table 7. Northern Telecom SL-1 Direct Key Dialing Sequences	87
Table 8. Northern Telecom Norstar Direct Key Dialing Sequences	89
Table 9. NEC KTS/PBX Direct Key Dialing Sequences	92
Table 10. Setting In-Band and Out-of-Band Signaling	98
Table 11. Demo Indicator Definitions	117
Table 12. List of Error Codes	
Table 13. List of Event Codes	120

Dialogic® D/42 Series Software API Library Reference

# **List of Figures**

Figure 1.	Contents of the Features Display Application Buffer	33
Figure 2.	MITEL SUPERSET 4 Telephone Indicators	47
-	Northern Telecom Digit Display Telephone Indicators	
_	Northern Telecom Model 7310 Telephone Indicators	
_	NEC Dterm Series III Telephone Indicators	
	MITEL SUPERSET 4 Prompt Display	
	MITEL SUPERSET 4 Telephone	
	Northern Telecom Digit Display Telephone	
	Northern Telecom Model 7310 Telephone	
_	). NEC Dterm III Telephone	
	. Dialogic <sup>®</sup> D42 Demo Window	
_	2. D42 Options Window	
	S. Select Your D/42 Channel	
	Select a D/42 Channel	
_	5. Northern Telecom M7310 Window	
Figure 16	5. NEC Dterm Series III Window	115

Dialogic® D/42 Series Software API Library Reference

## 1. How To Use This Manual

#### 1.1. Audience

This manual is written for programmers and engineers who are interested in using the Dialogic<sup>®</sup> D/42 Series Software, together with standard Dialogic<sup>®</sup> D/4x Voice Software, to develop voice and call processing applications for a PBX system.

When this manual addresses "you," it means "you, the programmer," and when this manual refers to the "user," it means the end-user of your application program.

If you are experienced with voice technology and Dialogic® products, you may prefer to deal strictly with information found in Sections 3 and 4 in this manual. These sections contain information for programming an application with C language library functions and data structures.

If you are new to Dialogic<sup>®</sup> products and voice technology, you may prefer to start with the *Dialogic*<sup>®</sup> *Voice API Programming Guide*. The *Dialogic*<sup>®</sup> *Voice API Programming Guide* provides an introduction to the Dialogic<sup>®</sup> voice products, with explanations and help beyond a strictly technical level so that you can quickly learn the Dialogic<sup>®</sup> Voice Software. This includes descriptions of how to use the voice processing, signaling, and call progress analysis features, and how to design a multi-line voice application.

#### 1.2. Voice Hardware Covered by This Manual

The Dialogic® D/42 Series voice hardware (also referred to as Dialogic® D/42-xx) is designed to provide a set of cost-effective tools for implementing computerized, voice and call processing applications for private branch exchange (PBX) systems and key telephone systems (KTSs). It provides the basic voice and call processing capabilities of Dialogic® D/4x voice hardware and adds hardware and firmware required to integrate with PBXs and KTSs. Refer to the *Dialogic® Voice API Programming Guide* for more information about voice and call processing. For convenience, the terms private branch exchange (PBX), key system unit (KSU), and key telephone system (KTS) will be referred to as PBX.

#### Dialogic® D/42 Series Software API Library Reference

The Dialogic<sup>®</sup> voice hardware models covered by this manual include the following:

- **NOTE:** Although the **Dialogic**® **D/42D-SX** and **Dialogic**® **D/42D-SL** Boards are documented in this manual, they are not supported in this release.
- **Dialogic D/42D-SX** a 4-channel voice board with station interfaces for connecting directly to a MITEL SUPERSET 4 Line Circuit card in a MITEL SUPERSWITCH PBX.
- **Dialogic D/42D-SL** a 4-channel voice board with station interfaces for connecting to a Northern Telecom Digit Display (QPC 451 or OPC 61) Line Circuit card in a Northern Telecom SL-1 PBX.
- **Dialogic D/42-NS** a 4-channel voice board with station interfaces for connecting to a Northern Telecom NORSTAR key system unit (KSU).
- Dialogic® D/42-NE2— a 4-channel voice board with digital interfaces for connecting to NEC Electra Professional Level II telephone systems, as well as NEAX 2000 IVS and NEAX 2400 IMS PBX series switches. Throughout this manual, the NEC Electra Professional Level II is referred to as the NEC KTS, while the NEAX 2000 IVS and NEAX 2400 IMS are referred to as the NEC PBX.

#### 1.2.1. Voice Hardware Model Names

Model names for voice boards other than the Dialogic<sup>®</sup> HD series are based upon the following pattern:

D/xxxy

#### where:

- D/ identifies the board as voice hardware
- xxx identifies the number of channels (2, 4, 8, 12, etc.), followed by a code indicating whether call progress analysis is supported
- 0 indicates no support for call progress analysis
- 1 indicates support for call progress analysis
- 2 indicates PBX support
- y if present, identifies a hardware version (A, B, C, D, etc.)

Sometimes it is necessary to refer to a group of voice boards rather than specific models, in which case an "x" is used to replace the part of the model name that is generic. For example, Dialogic<sup>®</sup> D/xxx refers to all models of the voice hardware, and Dialogic<sup>®</sup> D/4x refers to all 4-channel models.

#### 1.3. When To Use This Manual

This *Dialogic® D/42 Series Software API Library Reference* contains programming information for developing applications in the Windows® operating system environment using the Dialogic® Unified API and Dialogic® D/42 Runtime Library. The Dialogic® Unified API provides a single, basic set of highlevel calls used to develop applications across a variety of manufacturer's switches. The Dialogic® D/42 Runtime Library supports the Dialogic® Unified API and works in conjunction with the standard Dialogic® Voice Library to enable applications to set up calls and perform PBX call functions using Dialogic® D/42-xx Boards.

This manual also includes instructions for using the Dialogic<sup>®</sup> D/42 demonstration program in the Windows<sup>®</sup> operating system environment.

Refer to this manual, the *Dialogic* D/42 Series Boards User's Guide, *Dialogic* Voice API Library Reference, and *Dialogic* Voice API Programming Guide to develop application programs.

#### 1.4. Documentation Conventions

The following documentation conventions are used throughout this manual:

- When terms are first introduced, they are shown in *italic text*.
- Data structure field names and function parameter names are shown in boldface, as in maxsec.
- Function names are shown in boldface with parentheses, such as dx\_dial().

Names of defines or equates are shown in uppercase, such as T\_DTMF. File names are also shown in uppercase, such as *D42DRV.EXE*.

#### 1.5. How This Manual Is Organized

**Chapter 1 – How To Use This Manual** describes the *Dialogic* \*\* *D/42 Series Software API Library Reference*.

**Chapter 2 – Using the PBX Functions** provides information on using the voice library functions with Dialogic<sup>®</sup> D/42-xx products.

**Chapter 3 – Dialogic**<sup>®</sup> **Unified API Function Reference** provides technical information on the voice software C language voice library functions.

**Chapter 4 – Programming Considerations** contains programming information about developing applications for the MITEL PBX, Northern Telecom SL-1 PBX, Northern Telecom Norstar KSU, and the NEC Electra Professional Level II KTS, NEAX 2000 IVS, and NEAX 2400 IMS PBX.

**Appendix A – Dialogic**<sup>®</sup> **D/42 Series Software Quick Reference** provides summary information on the voice software C language voice library functions.

**Appendix B – Dialogic**<sup>®</sup> **D/42 Series Software Demonstration Program** provides instructions for running this demonstration program.

**Appendix C – Error and Event Definitions** lists error codes and event codes.

**Glossary** contains a list of definitions for commonly used terms.

# 2. Using the PBX Functions

The PBX circuitry on the Dialogic<sup>®</sup> D/42-xx Boards provides functions specific to a PBX. These functions are implemented using the Dialogic<sup>®</sup> D/42 Runtime Library (*LIBD42MT.DLL*). The Dialogic<sup>®</sup> D/42 Runtime Library is used in addition to the standard Dialogic<sup>®</sup> Voice Library when tight integration and control of the PBX and Dialogic<sup>®</sup> D/42-xx Boards are required.

The Dialogic<sup>®</sup> Voice Library is an interface between the application program and the Dialogic<sup>®</sup> D/42 Series voice hardware. The Voice Library is used to access standard voice functions such as voice play/record and call progress analysis. Refer to the *Dialogic*<sup>®</sup> *Voice API Library Reference* for information about using voice functions.

## 2.1. The Dialogic® Unified API

The Dialogic® Unified API (Application Programming Interface) enables the development of applications across a variety of manufacturers' switches (both Key and PBX systems) through a single interface. The Dialogic® Unified API provides a single set of basic functions (refer to *Chapter 3*) that can be used for any supported switch and are sent directly to the switch through the Dialogic® D/42 Series Board, without additional hardware. Functioning as an extension to the Dialogic® Voice API, the Dialogic® Unified API offers a single design model that allows developers to take advantage of advanced PBX features (such as called/calling number ID and ASCII display information).

Using the Dialogic<sup>®</sup> Unified API can shorten development time by eliminating the need to learn separate APIs for each switch. It enables you to create applications with a common set of functions, which operate with switches produced by different manufacturers, thereby widening your product's support beyond the traditional single-switch focus.

Developers who wish to continue designing switch-specific applications can continue to do so, as the Dialogic<sup>®</sup> Unified API also provides access to lower-level function calls made available through each individual switch protocol. And for customers unwilling to shift from older PBX integration development models,

#### Dialogic® D/42 Series Software API Library Reference

the Dialogic<sup>®</sup> Unified API provides for backward compatibility, preserving their development investment.

Utility functions included in the Dialogic<sup>®</sup> Unified API allow programmers to control the Dialogic<sup>®</sup> D/42 Series Board. The application can retrieve the Dialogic<sup>®</sup> D/42-xx channel type, obtain and set Dialogic<sup>®</sup> D/42-xx channel parameters, start and stop the Dialogic<sup>®</sup> D/42 driver, and retrieve Dialogic<sup>®</sup> D/42 firmware/driver/library version numbers. The application can retrieve error information using the **ATDV\_LASTERR()** and **ATDV\_ERRMSGP()** functions in the standard Dialogic<sup>®</sup> Voice API.

The Dialogic<sup>®</sup> D/42 Runtime Library works in conjunction with the standard Dialogic<sup>®</sup> Voice Library to enable applications to set up calls and perform PBX call functions using Dialogic<sup>®</sup> D/42-xx Boards. In addition, the Dialogic<sup>®</sup> D/42 Runtime Library supports the Dialogic<sup>®</sup> Unified API.

**NOTE:** The Dialogic<sup>®</sup> Unified API contains both synchronous and asynchronous functions. These terms, along with programming models, callback, and event handlers, are discussed in the *Dialogic*<sup>®</sup> *Standard Runtime Library API Programming Guide*.

The Dialogic<sup>®</sup> D/42 Runtime Library treats boards and channels as separate devices, even though channels are physically part of a board. A channel device is an individual PBX line connection, and a board device is a Dialogic<sup>®</sup> D/42-xx Board that contains channels. Most functions are performed at the channel level, such as getting called/calling number ID. Certain functions, such as setting board parameters, can occur at the board level and affect all channels on that board.

**NOTE:** Since boards and channels are considered separate devices under Windows<sup>®</sup>, it is possible to open and use a channel without opening the board where the channel is located. There is no board-channel hierarchy imposed by the Dialogic<sup>®</sup> D/42 Runtime Library.

#### 2.2. Switch-Specific Support

PBX station set phones come with both standard and programmable keys that give access to switch-specific functions. The most common of these features include:

- Transfer
- Conference

#### 2. Using the PBX Functions

- Hold
- Trunk line select
- Message waiting indication
- Hands-free operation

Refer to the *Dialogic*® *D/42 Series Boards User's Guide* for information about PBX and KTS features. Because the Dialogic® D/42-xx Boards have the capability to emulate a PBX station set, they can also emulate any standard or programmable function for your application. Applications can take advantage of the most common features listed here, as well as less frequently used features like overhead paging. In addition, your application can reprogram keys as needed. Refer to *Chapter 4* for details about switch-specific programming.

Dialogic® D/42 Series Software API Library Reference

# 3. Dialogic<sup>®</sup> Unified API Function Reference

This chapter provides technical information on the PBX interface software C language library functions (the Dialogic<sup>®</sup> Unified API). The library functions are prototyped in *D42LIB.H*.

See the Table of Contents for a list of functions. Appendix A provides a quick reference containing a compact description of the functions that are described in this chapter.

Each function is listed in alphabetical order and provides the following information:

Function Header Located at the beginning of each function and contains the

following information: function name, function syntax, input parameters, output or returns, includes (header files required to be included), and mode. The function syntax and inputs include the data type and are shown using

standard C language syntax.

**Description** Provides a description of the function operation, including

parameter descriptions.

**Cautions** Provides warnings and reminders.

**Example** Provides one or more C language coding examples showing

how the function can be used.

**Errors** Lists the error codes that could be returned by the function.

Name: int ATD4\_BDTYPE(devh)
Inputs: int devh
Returns: board type

-1
Includes: D42LIB.H
Mode: Supports: Dialogic® D/42-SL, D/42-SX, D/42-NS, D/42-NE2

## **■** Description

The  $ATD4\_BDTYPE($ ) function returns the D/42-xx board type of the queried device.

Board Type	Description
TYP_SL	for the Dialogic <sup>®</sup> D/42D-SL
TYP_SX	for the Dialogic <sup>®</sup> D/42D-SX
TYP_NS	for the Dialogic <sup>®</sup> D/42-NS
TYP_NE2PBX	for the Dialogic® D/42-NE2 used with the NEC NEAX
	2000 IVS or NEAX 2400 IMS PBX
TYP_NE2KTS	for the Dialogic® D/42-NE2 used with the NEC Electra
	Professional Level II KTS
TYP_NE2	for other or unknown Dialogic® D/42-NE2 Boards
TYP_NONE	for non-Dialogic® D/42 Boards

Parameter	Description
devh	specifies the valid board device descriptor obtained by a call to <b>dx_open()</b>

#### **■** Cautions

None.

#### **■** Example

```
void main(void)
     int
               devh;
              rc = 0;
     int
     /* Open Board Device */
     if ( devh = dx_open("dxxxB1", NULL)) ==-1)
          printf("Error dx_open()\n");
          exit(-1);
} /* End dx_open */
     /* Check Board Type */
     if ( (rc = ATD4_BDTYPE (devh)) == -1)
          printf("Error ATD4_BDTYPE()\n");
          dx_close (devh);
          exit(-1);
     printf("Board Type = %d\n",rc);
     dx_close(devh);
} /* End main */
```

#### **■** Errors

If this function returns -1 to indicate a failure, use ATDV\_LASTERR() and ATDV\_ERRMSGP() to retrieve one of the following (most common) errors. For a complete list of error codes and definitions, refer to Appendix C.

ED42\_FWREQFAILURE Firmware error

ED42\_BADDEVICE Invalid or wrong device handle

ED42\_UNKNOWNBOARD Unknown Dialogic® D/42 board type

DXLIB\_INVNRB Internal voice library error

**Name:** int ATD4\_CHTYPE(devh)

**Inputs:** int devh • channel descriptor

**Returns:** channel type • channel type information if success (see

below)

• if error (see Errors list)

Includes: D42LIB.H Mode: synchronous

**Supports:** Dialogic<sup>®</sup> D/42-SL, D/42-SX, D/42-NS, D/42-NE2

#### **■** Description

The  $ATD4\_CHTYPE(\ )$  function returns the D/42-xx channel type of the queried device.

Channel Type	Description
TYP_SL	for the Dialogic <sup>®</sup> D/42D-SL
TYP_SX	for the Dialogic® D/42D-SX
TYP_NS	for the Dialogic <sup>®</sup> D/42-NS
TYP_NE2PBX	for the Dialogic® D/42-NE2 used with the NEC NEAX
	2000 IVS or NEAX 2400 IMS PBX
TYP_NE2KTS	for the Dialogic® D/42-NE2 used with the NEC Electra
	Professional Level II KTS
TYP_NE2	for other or unknown Dialogic® D/42-NE2 Boards
TYP_NONE	for non-Dialogic® D/42 Boards

Parameter	Description
devh	specifies the valid channel device descriptor obtained by a call to <b>dx_open()</b>

#### Cautions

None.

#### **■** Example

```
void main(void)
     int
               devh;
              rc = 0;
    int
     /* Open Channel Device */
     if ( devh = dx_open("dxxxB1C1", NULL))==-1)
          printf("Error dx_open()\n");
          exit(-1);
} /* End dx_open */
     /* Check Channel Type */
     if ( (rc = ATD4_CHTYPE (devh)) == -1)
          printf("Error ATD4_CHTYPE()\n");
          dx_close (devh);
          exit(-1);
     printf("Channel Type = %d\n",rc);
     dx_close(devh);
} /* End main */
```

#### **■** Errors

If this function returns -1 to indicate a failure, use ATDV\_LASTERR() and ATDV\_ERRMSGP() to retrieve one of the following (most common) errors. For a complete list of error codes and definitions, refer to Appendix C.

ED42\_FWREQFAILURE Firmware error

ED42\_BADDEVICE Invalid or wrong device handle ED42\_INVALARG Illegal argument in function

ED42\_UNKNOWNBOARD Unknown Dialogic® D/42 board type

DXLIB\_INVNRB Internal voice library error

Name: int d42\_brdstatus(devh, buffstatus, bufferp)
Inputs: int devh • board descriptor

char \*buffstatus • pointer to buffer containing board

status information

char \*bufferp • reserved for future use

**Returns:** ED42\_NOERROR • if success

• if error (see Errors list)

Includes: D42LIB.H
Mode: synchronous

**Supports:** Dialogic<sup>®</sup> D/42-SL, D/42-SX, D/42-NS, D/42-NE2

#### Description

The **d42\_brdstatus**() function retrieves the current D/42-xx board status and places it in an application buffer. The board status is a bit mask representing the status of the board (see below) on a per board basis. The application buffer (**buffstatus**) that will contain the board status information must be 1 byte.

Bit	7	6	5	4	3	2	1	0
Channel	X	X	X	X	4	3	2	1
Example*	0	0	0	0	1	1	1	1

<sup>\*</sup> Data shows that all channels on the board have communication.

bit0	first channel on board	1=OK, 0=no communication
bit1	second channel on board	1=OK, 0=no communication
bit2	third channel on board	1=OK, 0=no communication
bit3	fourth channel on board	1=OK, 0=no communication
bits 4-7	reserved for future use	

Parameter	Description
devh	specifies the valid board device descriptor obtained by a call to $dx_open($ )
buffstatus	pointer to the 1-byte application buffer where the board status is placed
bufferp	pointer to an additional 48-byte plus 1 NULL byte application buffer (reserved for future use)

#### Cautions

The character pointer **bufferp** is required. The associated buffer must be 49 bytes.

#### **■** Example

```
void main(void)
     int
               devh;
     int
               rc = 0;
     char
               buffstatus;
     char
            bufferp[49];
     /* Open Board Device */
     if ( (devh = dx_open("dxxxB1C1", NULL))==-1)
         printf("Error dx_open()\n");
         exit(-1);
} /* End dx_open */
     /* Get the board status Information */
     if (rc = d42_brdstatus(devh, &buffstatus, bufferp)) == -1)
         printf("Error d42_brdstatus()\n");
          dx_close(devh);
         exit(-1);
} /* End d42_brdstatus*/
     printf("Board Status = %X\n", buffstatus);
     dx_close (devh);
         /* End main */
```

#### **■** Errors

If this function returns -1 to indicate a failure, use **ATDV\_LASTERR()** and **ATDV\_ERRMSGP()** to retrieve one of the following (most common) errors. For a complete list of error codes and definitions, refer to **Appendix C**.

ED42_FWREQFAILURE	Firmware error
ED42_BADDEVICE	Invalid or wrong device handle
ED42_UNKNOWNBOARD	Unknown Dialogic® D/42 board type
ED42_INVALARG	Invalid argument passed to function
DXLIB_INVNRB	Internal voice library error

Name: int d42\_chnstatus(devh, statusp, bufferp) Inputs: int devh • channel descriptor char \*statusp pointer to buffer containing channel status information char \*bufferp reserved for future use Returns: ED42\_NOERROR • if success • if error (see Errors list) Includes: D42LIB.H Mode: synchronous Supports: Dialogic<sup>®</sup> D/42-SL, D/42-SX, D/42-NS, D/42-NE2

#### Description

The **d42\_chnstatus**() function retrieves the current D/42-xx channel status and places it in an application buffer. The application buffer (**statusp**) that will contain the channel status information must be 1 byte. The channel status is a single bit (bit 0) representing the status of the channel device.

Parameter	Description
devh	specifies the valid channel device descriptor obtained by a call to $\mathbf{dx\_open}(\ )$
statusp	pointer to a 1-byte application buffer. The application buffer will contain a non-zero value if the channel is communicating with the switch:  non-zero = OK 0 = no communications
bufferp	pointer to an additional 48-byte plus 1 NULL byte application buffer (reserved for future use)

#### Cautions

The character pointer **bufferp** is required. The associated buffer must be 49 bytes.

#### **■** Example

```
void main(void)
                      devh;
rc = 0;
bufferp[49];
     int
     int
     char
     char
                      status;
      /* Open Channel Device */
     if ('devh = dx_open("dxxxB1C1", NULL)) ==-1)
           printf("Error dx_open()\n");
           exit(-1);
} /* End dx open */
      /* Get the channel status Information */
     if ( (rc = d42_chnstatus(devh, &status, bufferp)) == -1)
          f
printf("Error d42_chnstatus():\n");
dx_close(devh);
exit(-1);
} /* End d42_brdstatus*/
     if (status)
           printf("Channel Communication OK\n");
     else
           printf("No Channel Communication\n");
     dx_close(devh);
          /* End main */
```

#### **■** Errors

If this function returns -1 to indicate a failure, use  $ATDV\_LASTERR()$  and  $ATDV\_ERRMSGP()$  to retrieve one of the following (most common) errors. For a complete list of error codes and definitions, refer to  $Appendix\ C$ .

ED42_FWREQFAILURE	Firmware error
ED42_UNKNOWNBOARD	Unknown Dialogic® D/42 board type
ED42_BADDEVICE	Invalid or wrong device handle
ED42_INVALARG	Invalid argument passed to function
DXLIB INVNRB	Internal voice library error

**Name:** int d42\_closefeaturesession(devh)

**Inputs:** int devh • channel descriptor

**Returns:** ED42\_NOERROR • if success

-1

• if error (see Errors list)

Includes: D42LIB.H

Mode: synchronous

Supports: Dialogic® D/42-NS

#### Description

The  $d42\_closefeaturesession()$  function closes an open feature session on the specified channel, terminating the association between the telephone extension and the channel number. It also disables the asynchronous events that were enabled for the feature session and disallows the use of any functions that require an open feature session, such as  $d42\_writetodisplay()$ . The  $d42\_closefeaturesession()$  function requires that the feature session be previously opened.

Parameter	Description
devh	specifies the valid channel device descriptor obtained by a call to <b>dx_open</b> () and on which the feature session is open

#### ■ Cautions

This function requires an open feature session.

#### **■** Example

```
eventMask = D42_EVT_SOFTKEY | D42_EVT_ASYNCCLOSEFEATSESSION;
if (d42_openfeaturesession(G_d42chdev, szExt, &TermType, eventMask) == -1)
{
    printf("Error d42_openfeaturesession()\n");
}

if (d42_writetodisplay(G_d42chdev, "FtrSs Open") == -1)
{
    printf("Error d42_writetodisplay()\n");
}

if (d42_closefeaturesession(G_d42chdev) == -1)
{
    printf("Error d42_closefeaturesession()\n");
}

// endof D42 FeatureSession
```

#### **■** Errors

If this function returns -1 to indicate a failure, use  $ATDV\_LASTERR()$  and  $ATDV\_ERRMSGP()$  to retrieve one of the following (most common) errors. For a complete list of error codes and definitions, refer to  $Appendix\ C$ .

ED42_NOFEATURE SESSION	Function requires an open feature session
ED42_FWREQFAILURE	Firmware error
ED42_BADDEVICE	Invalid or wrong device handle
ED42_UNKNOWNBOARD	Unknown Dialogic® D/42 board type
ED42_UNSUPPORTED	Function not supported on this board
DXLIB_INVNRB	Internal voice library error

**Name:** int d42\_display(devh, bufferp)

**Inputs:** int devh • channel descriptor

char \*bufferp • pointer to an application buffer. The buffer will contain display data for

the selected channel.

**Returns:** ED42\_NOERROR • if success

-1 • if error (see Errors list)

Includes: D42LIB.H
Mode: synchronous

**Supports:** Dialogic<sup>®</sup> D/42-SL, D/42-SX, D/42-NS, D/42-NE2

#### Description

The **d42\_display**() function retrieves the current LCD/LED display (alphanumeric) data and places it in an application buffer. The application buffer must be 49 bytes, and will hold the entire data string (see below) plus a NULL character. The length of the data string is variable. Byte 0 of the display data corresponds to the top, left-most display element. The display data is stored as a null-terminated ASCII string. Refer to the *Dialogic D/42 Series Boards User's Guide* for more information specific to your PBX. Examples showing the contents of the application buffer for each supported switch are as follows:

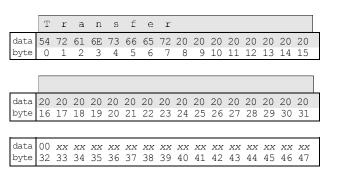
## ■ MITEL PBX (Dialogic® D/42D-SX Board) - 16-digit display

			И	0	N	E		Α	С	Т	I	$\nabla$	E											
Data	20	20	4E	4F	4E	45	20	41	43	54	49	56	45	20	20	20	00	XX						
Byte	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23
Data	XX	XX	XX	XX	XX	XX	XX	XX	XX	XX	XX	XX	XX											
Byte	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47

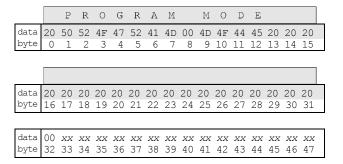
# ■ Northern Telecom SL-1 (Dialogic® D/42D-SL Board) - 16-digit display

		0	4		1	5			1	0	-	0	8	_	9	6								
data																								
byte	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23
data	XX																							
byte	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47

# ■ Northern Telecom Norstar (Dialogic<sup>®</sup> D/42-NS Board) - 32-digit display



## ■ NEC KTS/PBX (Dialogic® D/42-NE2 Board) - 32-digit display



Parameter	Description
devh	specifies the valid channel device descriptor obtained by a call to $dx\_open(\ )$
bufferp	pointer to the application buffer. The buffer will contain the display data in ASCII format.

#### Cautions

The application buffer must be 49 bytes. The length of the LCD display data is variable (currently 16 or 32 bytes), and is stored as a null-terminated ASCII string. The 49 byte buffer size is for future expansion. An application that passes anything smaller will not be backward compatible in future releases.

If you execute a function that updates the display (e.g., set the message waiting indicator, or show the calling number ID), ensure that you allow time for the switch to update the display before using **d42\_display**(), or you can call the **d42\_display**() function until valid display data is returned.

#### **■** Example

```
void main (void)
    int
              rc = 0;
    char
             bufferp[49];
    /* Open Channel Device */
    if ( (devh = dx open("dxxxB1C1", NULL))==-1)
         printf("Error dx open()\n");
         exit(-1);
         } /* End dx_open */
     /* Wait for incoming call */
    if ( (rc = dx_wtring(devh, 2, DX_ONHOOK, -1))==-1)
         printf("Error dx_wtring()\n");
         dx_close(devh);
         exit(-1);
     /* Get the Display Information */
    if ( (rc = d42_display(devh, bufferp)) == -1)
         printf("Error d42_display()\n");
         dx close(devh);
         exīt(-1);
         } /* End d42 display */
    printf("Display = %s\n",bufferp);
```

```
dx_close(devh);
} /* End main */
```

#### **■** Errors

If this function returns -1 to indicate a failure, use ATDV\_LASTERR() and ATDV\_ERRMSGP() to retrieve one of the following (most common) errors. For a complete list of error codes and definitions, refer to Appendix C.

ED42\_FWREQFAILURE Firmware error

ED42\_UNKNOWNBOARD Unknown Dialogic® D/42 board type

ED42\_BADDEVICE Invalid or wrong device handle

ED42\_INVALARG Invalid argument passed to function

DXLIB\_INVNRB Internal voice library error

Name: int d42\_flags(devh, bufferp)

Inputs: int devh • channel descriptor

> char \*bufferp pointer to an application buffer. The buffer will contain the Features

> > Display data.

Returns: ED42\_NOERROR • if success

• if error (see Errors list)

Includes: D42LIB.H Mode: synchronous

Supports: Dialogic® D/42-SX

#### Description

The **d42\_flags()** function retrieves current D/42D-SX LCD Features Display data and places it in the application buffer. The application buffer must be 49 bytes, and will contain a bit mask representing the status of each flag in the Features Display. Refer to the Dialogic D/42 Series Boards User's Guide for more information.

Parameter	Description
devh	specifies the valid channel device descriptor obtained by a call to <b>dx_open()</b>
bufferp	pointer to the application buffer. The buffer will contain the Features Display data.

The Features Display data stored in the application buffer is 16 bytes long. Each byte represents a specific flag on the SUPERSET 4 Feature Display. Refer to Table 1 for a description of each Feature Display LCD flag. The value of each byte can be 0x00 (off), 0x01 (on), or 0x02 (flashing). Figure 1 shows the contents of the application buffer when the Features Display illuminates "3:AUTO ANS".

**Table 1. MITEL SUPERSET 4 Features Display Descriptions** 

Byte	Flag	Byte	Flag	Byte	Flag
0	Undefined	6	5:	12	1:
1	MIC ON	7	Undefined	13	2:
2	ACC CODE	8	Undefined	14	3:
3	MSG	9	FWD	15	Undefined
4	$\rightarrow$	10	NO DIST'B		
5	4:	11	AUTO		
			ANS		

	Undefined	MIC ON	ACC CODE	MSG	<b>†</b>	4:	5:	Undefined	Undefined	FWD	NO DIST'B	AUTO ANS	<del>-</del>	2:	33	Undefined								
Data	00	00	00	00	00	00	00	00	00	00	00	01	00	0	01	00	ХХ	XX						
Byte	00	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23
Data	XX	XX	XX	XX	XX	XX	XX	XX	XX	XX	XX	XX	XX	XX	XX	XX	XX	XX	XX	XX	XX	XX	XX	XX
Byte	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47

Figure 1. Contents of the Features Display Application Buffer

#### ■ Cautions

The application buffer must be 49 bytes. The Features Display is stored as a binary data (16 bytes). The 49 byte buffer size is for future expansion. An application that passes anything smaller will not be backward compatible in future releases.

#### **■** Example

```
void main(void)
                    devh;
rc = 0;
bufferp[49];
       int
       int
       char
       /* Open Channel Device */
if ( (devh = dx_open("dxxxB1C1",NULL))==-1)
              printf("Error dx_open()\n");
exit(-1);
} /* End dx_open */
       /* Wait for incoming call */ if ( (rc = dx_wtring(devh, 2, DX_ONHOOK, -1))==-1)
              printf("Error dx_wtring()\n");
dx_close(devh);
              exīt(-1);
       /* Get the LCD Flags Information */ if ( (rc = d42_flags(devh, bufferp)) == -1)
              t
printf("Error d42_flags()\n");
dx_close(devh);
exit(-1);
} /* End d42_flags*/
       /* Test 1 Flag */
if (buffer[1] == 1)
              printf("Microphone is ON");
       else if (buffer[1] == 0)
              printf("Microphone is OFF");
                                   /* must be flashing */
              printf("Microphone is FLASHING");
} /* End Test 1 Flag */
       dx_close(devh);
             /* End main */
```

#### **■** Errors

If this function returns -1 to indicate a failure, use **ATDV\_LASTERR()** and **ATDV\_ERRMSGP()** to retrieve one of the following (most common) errors. For a complete list of error codes and definitions, refer to **Appendix C**.

ED42\_FWREQFAILURE Firmware error

ED42\_UNKNOWNBOARD Unknown Dialogic® D/42 board type
ED42\_BADDEVICE Invalid or wrong device handle
ED42\_INVALARG Invalid argument passed to function

DXLIB\_INVNRB Internal voice library error

**Name:** int d42\_getparm(devh, parmnum, parmvalp)

**Inputs:** int devh • board or channel descriptor

int parmnum • parameter name

void \*parmvalp • pointer to parameter value

**Returns:** ED42\_NOERROR • if success

1 succes

-1 • if error (see Errors list)

Includes: D42LIB.H
Mode: synchronous

**Supports:** Dialogic<sup>®</sup> D/42-SL, D/42-SX, D/42-NS, D/42-NE2

#### **■** Description

The **d42\_getparm()** function retrieves a D/42-xx channel or board parameter and places it in the application buffer (**parmvalp**). Depending on the parameter retrieved, the data returned can be either a character string or an integer.

Additional notes and a list of board and channel parameters that can be retrieved for **parmnum** are provided under the **d42\_setparm()** function.

Parameter	Description
devh	specifies the valid board device or channel device descriptor obtained by a call to $dx_open($ )
parmnum	specifies the define for the parameter type whose value is to be returned in the variable pointed to by <b>parmvalp</b> (see <i>Table 4</i> and <i>Table 5</i> under the <b>d42_setparm</b> () function)
parmvalp	pointer to the application variable that will receive the parameter value

#### Cautions

When retrieving a parameter, the application passes a pointer to a variable that will contain the actual parameter value. This variable should be treated as an unsigned integer for all parameters except D4BD\_MSGACCESSON and D4BD\_MSGACCESSOFF. Both D4BD\_MSGACCESSON and D4BD\_MSGACCESSOFF should be treated as ASCIIZ strings (char \*). The application should cast the **parmvalp** parameter to a (void \*) to avoid compiler warnings.

```
void main(void)
      int
                       devh;
                       rc = 0;
     int
     unsigned int parmvalp;
      /* Open Board Device */
      if ( devh = dx_open("dxxxB1", NULL)) ==-1)
            printf("Error dx_open()\n");
           exit(-1);
} /* End dx_open */
      if ( (ATD4_BDTYPE (devh)) == TYP_SX)
           /* Get the Board Parameter To See if Speakerphone Mode is Enabled */
if ( (rc = d42_getparm(devh, D4BD_SPMODE, (void *)&parmval)) == -1)
                 printf("Error d42_getparm(D4BD_SPMODE)\n");
                 dx_close (devh);
                 exit(-1);
} /* End d42_setparm */
            /\star Check if Speakerphone is enabled \star/
           if (parmval == 1)
                 printf("Speakerphone Mode is ENABLED");
           else if (parmvalp == 0)
                 printf("Speakerphone Mode is DISABLED");
} /* End Check if Speakerphone is enabled */
            } /* end ATD4_BDTYPE */
           dx_close(devh);
           /* End main */
```

#### **■** Errors

If this function returns -1 to indicate a failure, use ATDV\_LASTERR() and ATDV\_ERRMSGP() to retrieve one of the following (most common) errors. For a complete list of error codes and definitions, refer to Appendix C.

ED42_FWREQFAILURE	Firmware error
ED42_UNKNOWNBOARD	Unknown Dialogic® D/42 board type
ED42_BADPARM	Invalid value for parameter
ED42 BADDEVICE	Invalid or wrong device handle

d42_getparm( )	retrieves a D/42-xx channel or board parameter
ED42_INVALARG	Invalid argument passed to function
DXLIB_INVNRB	Internal voice library error

**Name:** int d42\_getver(devh, bufferp, flag)

**Inputs:** int devh • board descriptor

char \*bufferp • pointer to an application buffer

containing the version information

int flag

• determines if firmware or library version is retrieved

**Returns:** ED42\_NOERROR • if success

-1 • if error (see Errors list)

Includes: D42LIB.H

Mode: synchronous

**Supports:** all Dialogic® D/42 Boards

### Description

The **d42\_getver()** function retrieves the D/42-xx board firmware or library version and places it in an application buffer pointed to by **bufferp**. The **flag** specifies what should be returned (firmware or library version number). The application buffer is at least 100 bytes long and returns version number information in the following formats:

Firmware Firmware Version: X.XX <type> YYYY

or

Firmware Version: X.XX <type> Y.YY

where: X.XX represents the version number

<type> represents the type of release (Production, Beta,

Alpha, Experimental, Special, Build, Unknown)

Y.YY or YYYY represents a special release number (e.g.,

experimental number)

Library File Version: YY.MM.XX.XX Product Version: YY.MM.XX.XX

where: YY represents the year

**MM** represents the month

XX.XX represents a version number

Parameter	Description
devh	specifies the valid board device descriptor obtained by a call to $dx_{open}($ )
bufferp	pointer to the application buffer that will contain the version data as a null-terminated ASCII string
flag	determines if the firmware or library version number is placed in the application buffer.
	VER_D42FIRMWARE - returns the Dialogic® D/42-xx firmware version
	VER_D42LIB - returns the Dialogic® D42 library ( <i>LIBD42MT.DLL</i> ) version

## ■ Cautions

The application buffer must be at least 100 bytes long.

## **■** Example

```
void main(void)
{
  int         devh;
  int         rc = 0;
  char        bufferp[100];

/* Open Board Device */
  if ( (devh = dx_open("dxxxB1",NULL))==-1)
        {
            printf("Error dx_open()\n");
            exit(-1);
            } /* End dx_open */

/* Get the Firmware Version */
  if ( (rc = d42_getver(devh, bufferp, VER_D42FIRMWARE)) == -1)
        {
            printf("Error d42_getver()\n");
            dx_close(devh);
            exit(-1);
            } /* End d42_getver */

/* Print the Firmware Version /*
      printf("%s",bufferp);

            dx_close(devh);
            } /* End main */
```

#### **■** Errors

If this function returns -1 to indicate a failure, use **ATDV\_LASTERR()** and **ATDV\_ERRMSGP()** to retrieve one of the following (most common) errors. For a complete list of error codes and definitions, refer to **Appendix C**.

ED42\_FWREQFAILURE Firmware error

ED42\_BADDEVICE Invalid or wrong device handle
ED42\_UNSUPPORTED Function not supported on this board
ED42\_RDFWVER Error reading firmware version
ED42\_INVALARG Invalid argument passed to function

EDX\_SYSTEM System level error

DXLIB\_INVNRB Internal voice library error

**Name:** int d42\_gtcallid(devh, bufferp)

**Inputs:** int devh • channel descriptor

char \*bufferp • pointer to an application buffer

containing called/calling number ID data

**Returns:** ED42\_NOERROR • if success

-1 • if error (see Errors list)

Includes: D42LIB.H

Mode: synchronous

**Supports:** Dialogic® D/42-SL, D/42-SX, D/42-NS, D/42-NE2

## Description

The **d42\_gtcallid()** function retrieves the called/calling number ID of the incoming call and places it in an application buffer. The application buffer must be 49 bytes, and will hold the entire data string (see below) plus a null. The length of the data string is variable. Refer to the *Dialogic® D/42 Series Boards User's Guide* for more information specific to your PBX. Examples showing the contents of the application buffer for each supported switch are as follows:

## ■ MITEL PBX (Dialogic® D/42D-SX Board)

text	bb	2	2	1		С	Α	L	L	I	N	G												
data																								
byte	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23
data	XX																							
byte	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47

# ■ Northern Telecom SL-1 (Dialogic® D/42D-SL Board)

text	bb	2	2	1																				
data	20	20	20	20	20	20	20	20	20	20	20	20	20	32	32	31	00	XX						
byte	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23
text																								
text data	XX																							

## ■ Northern Telecom Norstar (Dialogic® D/42-NS Board)

text	bb	2	2	1		2	2	4																
data	20	32	32	31	5F	32	32	34	00	XX														
byte	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23
text																								
	XX																							

# ■ NEC KTS/PBX (Dialogic® D/42-NE2 Board)

text	bb	2	0	0		2	0	3																
data	20	32	30	30	5F	32	30	33	00	XX														
byte	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23
text																								
text data	XX																							

Parameter	Description
devh	specifies the valid channel device descriptor obtained by a call to <b>dx_open()</b>
bufferp	pointer to the application buffer. The called/calling number ID is placed here.

## **■** Cautions

The application buffer must be 49 bytes. The length of the called/calling number ID data is variable (not exceeding 48 bytes), and is stored as a null-terminated ASCII string (total length 49 bytes).

**NOTE:** During testing of the Dialogic® D/42D-SX Board, it was determined that called/calling number ID data was not always sent by the PBX prior to the ring event. To ensure that the correct called/calling ID data is obtained, the application should be set up to answer a call only after the second ring.

```
void main(void)
                       devh;
rc = 0;
bufferp[49];
      int
     int
     char
      /* Open Channel Device */
      if ( devh = dx_open("dxxxB1C1", NULL))==-1)
           {
printf("Error dx_open()\n");
exit(-1);
} /* End dx_open */
      /* Wait for incoming call */
      if ( (rc = dx_wtring(devh, 2, DX_ONHOOK, -1))==-1)
           printf("Error dx_wtring()\n");
dx_close(devh);
           exit(-1);
     /* Get the Calling/Caller Id */ if ( (rc = d42\_gtcallid(devh, bufferp)) == -1)
           printf("Error d42_gtcallid()\n");
           dx close (devh);
           exit(-1);
            } /* End d42_gtcallid */
      printf("Caller Id = %s\n",bufferp);
      dx_close(devh);
           /* End main */
```

#### **■** Errors

If this function returns -1 to indicate a failure, use ATDV\_LASTERR() and ATDV\_ERRMSGP() to retrieve one of the following (most common) errors. For a complete list of error codes and definitions, refer to Appendix C.

ED42_FWREQFAILURE	Firmware error
ED42_UNKNOWNBOARD	Unknown Dialogic® D/42 board type
ED42_BADDEVICE	Invalid or wrong device handle
ED42_UNSUPPORTED	Function not supported on this board
ED42_INVALARG	Invalid argument passed to function
DXLIB_INVNRB	Internal voice library error

**Name:** int d42\_indicators(devh, bufferp)

**Inputs:** int devh • channel descriptor

char \*bufferppointer to an application buffer containing the indicators data

**Returns:** ED42\_NOERROR • if success

-1 • if error (see Errors list)

Includes: D42LIB.H

Mode: synchronous

**Supports:** Dialogic<sup>®</sup> D/42-SL, D/42-SX, D/42-NS, D/42-NE2

## **■** Description

The **d42\_indicators**() function retrieves the status of LCD/LED indicators and places it in an application buffer. The application buffer must be 49 bytes, and will hold the entire bit mask (see below) representing the status of each indicator. Refer to the *Dialogic D/42 Series Boards User's Guide* for more information specific to your switch. Examples showing the contents of the application buffer for each supported switch are as follows:

8 indicators
16 indicators
10 indicators
24 indicators

Parameter	Description
devh	specifies the valid channel device descriptor obtained by a call to <b>dx_open()</b>
bufferp	pointer to the application buffer; the indicator is placed here

#### Cautions

The application buffer must be 49 bytes. The length of the line indicator data is variable (currently 8, 10, 16, and 24 bytes), and is stored as bit mask. The 49 byte buffer size is for future expansion. An application that passes anything smaller will not be backward compatible in future releases.

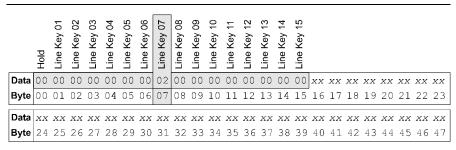
# ■ MITEL PBX (Dialogic® D/42D-SX Board)

There are 16 LCD Line Indicators (each containing two segments; a square and a circle) located on the left side of line keys 00-15 on the MITEL SUPERSET 4 telephone - see *Figure* 2. The line indicator status data stored in the application buffer is 16 bytes long. Byte 0 contains the status for Hold. Bytes 1-15 contain the indicator status for line keys 01-15, respectively. Each byte (8 bits) contains data for both segments of an indicator (bits 0-3 represent the square, bits 4-7 represent the circle). The status data for each byte is defined as follows:

Data for bits 0-3	Description
0x?0	square off
0x?1	square on
0x?2	square flashing 250 ms off, 250 ms on
0x?3	square flashing 500 ms off, 500 ms on
0x?4	square flashing 438 ms off, 62 ms on
0x?5	square flashing 62 ms off, 438 ms on
0x?F (square only)	inverse flash rate of circle
Data for bits 4-7	Description
0x0?	circle off
0x1?	circle on
0x2?	circle flashing 250 ms off, 250 ms on
0x3?	circle flashing 500 ms off, 500 ms on
0x4?	circle flashing 438 ms off, 62 ms on
0x5?	circle flashing 62 ms off, 438 ms on

## **■** Example

If the data for byte 7 is 0x02, the circle segment for Line Key 7 is off and the square segment is flashing at 250 ms. The contents of the application buffer are shown below.



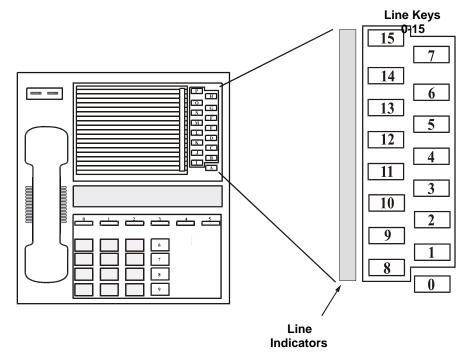


Figure 2. MITEL SUPERSET 4 Telephone Indicators

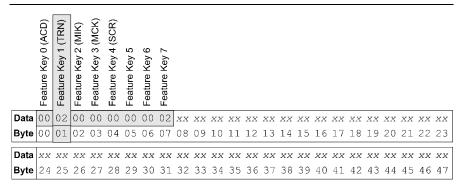
# ■ Northern Telecom SL-1 (Dialogic<sup>®</sup> D/42D-SL Board)

There are eight LED Line Indicators located on the top-right of the Digit Display telephone - see *Figure 3*. There are no indicators for Feature Keys 8 and 9. The line indicator status data stored in the application buffer is 8 bytes long. Bytes 0-7 contain the indicator status of Feature Keys 0-7, respectively. The status data for each byte is defined as follows:

Value (in HEX)	State
0x00	off
0x01	wink (flash 120 Hz)
0x02	flash (flash 60 Hz)
0x03	on

## **■** Example

If the data for byte 1 is 0x03 and byte 2 is 0x02, the indicator for Feature Key 1 is on and the indicator for Feature Key 2 is flashing at 60 Hz. The contents of the application buffer are shown below.



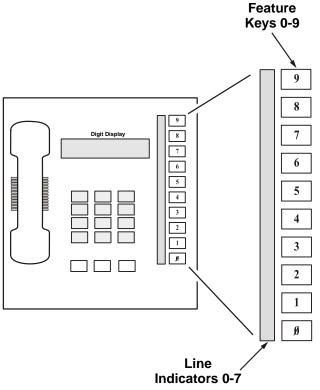


Figure 3. Northern Telecom Digit Display Telephone Indicators

## ■ Northern Telecom Norstar (Dialogic® D/42-NS Board)

There are 10 LCD Line Indicators located between Programmable Memory Buttons 0-9 on the Model 7310 telephone - see *Figure 4*. The indicator status data stored in the application buffer is 10 bytes long. Bytes 0-9 contain the indicator status of Memory Buttons 0-9, respectively. The status data for each byte is defined as follows:

Value (in HEX)	State
0x00	off
0x01	on
0x02	alerting (flashing)
0x03	Ihold
0x04	Uhold

## Example

If the data for byte 1 is 0x01 and byte 8 is 0x02, the indicator for Memory Button 1 is on and the indicator for Memory Button 8 is alerting. The contents of the application buffer are shown below.

	Memory Button 00	Memory Button 01	Memory Button 02	Memory Button 03	Memory Button 04	Memory Button 05	Memory Button 06	Memory Button 07	Memory Button 08	Memory Button 09														
Data	00	01	00	00	00	00	00	00	02	00	XX													
Byte	00	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23
Data	XX	XX	XX	XX	XX	XX	XX	XX	XX	XX	XX	XX	XX	XX	XX									
Byte	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47

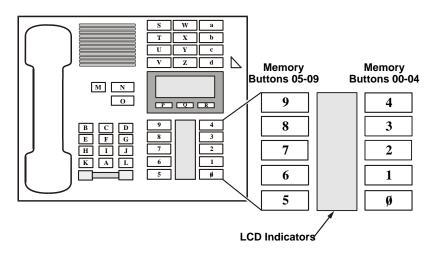


Figure 4. Northern Telecom Model 7310 Telephone Indicators

# ■ NEC KTS/PBX (Dialogic® D/42-NE2 Board)

The Dterm Series III telephone has 24 LED indicators located as follows - see *Figure 5*:

**NOTE:** The Dterm Series III telephones for the NEC KTS and PBX look and function identically. Model EWT-16DD-1 is used on the KTS. Model ETJ-16DC-1 is used on the PBX.

• 16 CO/PBX two-color indicators located on Flexible Line keys 1-16.

- Five 2-color indicators located on the FNC, CNF, LNR/SPD, SPKR, and ANS keys.
- Two indicators, MIC and ICM, located below the line keys .

The indicator status data stored in the application buffer is 32 bytes long. Each byte represents a specific indicator on the Dterm Series III telephone - see *Table 2*.

Table 2. D/42-NE2 Indicator Status Definitions

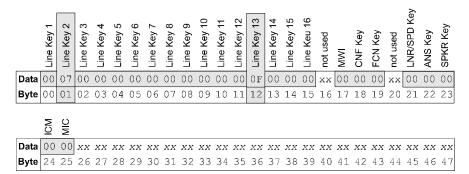
Byte	Description	Byte	Description
0	line LED 1	16	not used
1	line LED 2	17	message waiting indicator
2	line LED 3	18	CNF key LED
3	line LED 4	19	FCN key LED
4	line LED 5	20	not used
5	line LED 6	21	LNR/SPD key LED
6	line LED 7	22	ANS key LED
7	line LED 8	23	SPKR key LED
8	line LED 9	24	ICM key LED
9	line LED 10	25	MIC key LED
10	line LED 11	26	not used
11	line LED 12	27	not used
12	line LED 13	28	not used
13	line LED 14	29	not used
14	line LED 15	30	not used
15	line LED 16	31	not used

The two-color LEDs can take on one of the states listed below. The MIC and ICM indicators use only the red states.

Binary	Hex	Description
0000 0000	0x00	off
0000 0001	0x01	flutter (red)
0000 0010	0x02	wink (red)
0000 0011	0x03	rapid wink (red)
0000 0100	0x04	interrupted rapid wink (red)

0000 0101	0x05	interrupted wink (red)
0000 0110	0x06	interrupted unlit (red)
0000 0111	0x07	steady on (red)
0000 1001	0x09	flutter (green)
0000 1010	0x0A	wink (green)
0000 1011	0x0B	rapid wink (green)
0000 1100	0x0C	interrupted rapid wink (green)
0000 1101	0x0D	interrupted wink (green)
0000 1110	0x0E	interrupted unlit (green)
0000 1111	0x0F	steady on (green)

If the data for byte 1 is 0x07 and byte 12 is 0x0F, the LED indicator for Line Key 2 is on (red) and the LED indicator for Line Key 13 is on (green). The contents of the application buffer are shown below.



**NOTE:** You can determine if an indicator is red or green by checking if bit 3 is 0 (red) or 1 (green). The example below shows the binary data for On and Wink.

```
Bit 7 6 5 4 3 2 1 0
On (0x07 red) 0 0 0 0 0 1 1 1 1
On (0x0F green) 0 0 0 0 0 1 1 1 1
Wink (0x02 red) 0 0 0 0 0 1 1 0 1
Wink (0x0A green) 0 0 0 0 1 0 1 0
```

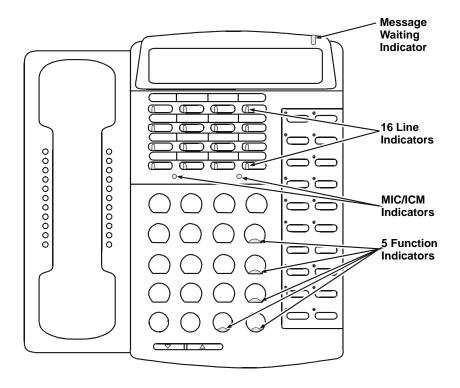


Figure 5. NEC Dterm Series III Telephone Indicators

```
void main(void)
     int
                       devh;
                      rc = 0;
count;
     int
     int.
                       bufferp[49];
     char
     /* Open Channel Device */
if ( (devh = dx_open("dxxxB1C1",NULL))==-1)
           printf("Error dx_open()\n");
exit(-1);
} /* End dx_open */
     /* Wait for incoming call */ if ( (rc = dx_wtring(devh, 2, DX_ONHOOK, -1))==-1)
           printf("Error dx_wtring()\n");
           dx_close (devh);
           exīt(-1);
     /* Get the Calling/Caller Id */ if ( (rc = d42_gtcallid(devh, bufferp)) == -1)
           printf("Error d42_gtcallid()\n");
           dx_close (devh);
           exit(-1);
} /* End d42_gtcallid */
     printf("Caller Id = %s\n",bufferp);
      /* Get the Indicator Information */
     if ( (rc = d42_indicators(devh, bufferp)) == -1)
           printf("Error d42_indicators(): Error Code: %hX\n",ATDV_LASTERR(devh));
           dx_close(devh);
           exit(-1);
} /* End d42_indicators*/
     for (count = 0; count < 49; count++)
           printf("Indicator %d = %X\n", count, bufferp[count]);
     dx_close (devh);
          /* End main */
```

## **■** Errors

If this function returns -1 to indicate a failure, use  $ATDV\_LASTERR()$  and  $ATDV\_ERRMSGP()$  to retrieve one of the following (most common) errors. For a complete list of error codes and definitions, refer to  $Appendix\ C$ .

ED42_FWREQFAILURE	Firmware error
ED42_UNKNOWNBOARD	Unknown Dialogic® D/42 board type
ED42_BADDEVICE	Invalid or wrong device handle
ED42_UNSUPPORTED	Function not supported on this board
ED42_INVALARG	Invalid argument passed to function
DXLIB_INVNRB	Internal voice library error

#### retrieves the current LCD prompt data of the D/42D-SX

d42\_lcdprompt()

**Name:** int d42\_lcdprompt(devh, bufferp)

**Inputs:** int devh • channel descriptor

char \*bufferp • pointer to an application buffer

containing Dialogic® D/42-SX LCD

prompt data

**Returns:** ED42\_NOERROR • if success

-1

• if error (see Errors list)

Includes: D42LIB.H

Mode: synchronous

Supports: Dialogic® D/42-SX

## Description

The  $d42\_lcdprompt()$  function retrieves the current LCD prompt data of the D/42D-SX Board and places it in an application buffer. The application buffer must be 49 bytes, and will hold the entire bit mask representing the status of each prompt.

Parameter	Description
devh	specifies the valid channel device descriptor obtained by a call to ${\bf dx\_open}($ )
bufferp	pointer to the application buffer; the LCD prompt data is placed here

The LCD prompt data stored in the application buffer is 48 bytes long. Each byte represents a specific prompt on the SUPERSET 4 Feature Display (see *Figure 6*). Each byte will be either 0x00 (off) or 0x01 (on). Refer to *Table 3* for a description of MITEL SUPERSET 4 Feature Display LCD prompts.

For example, if the data for bytes 4, 23, and 29 is 0x01, the prompts for PROGRAM, FWD, and MSG are on. The contents of the application buffer are shown below.

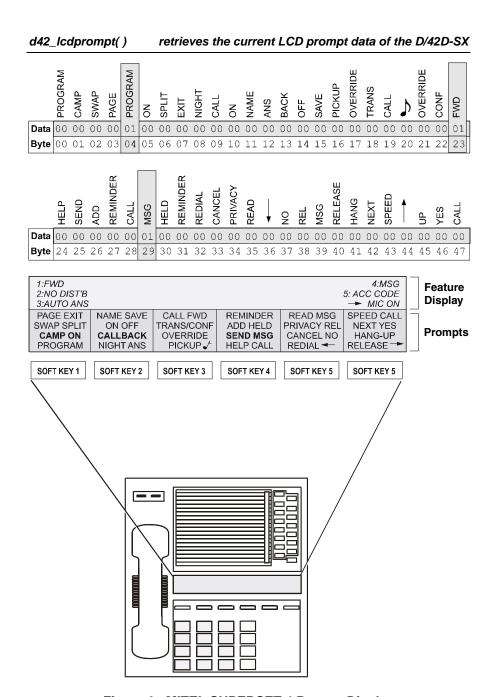


Figure 6. MITEL SUPERSET 4 Prompt Display

Table 3. MITEL SUPERSET 4 Prompt Descriptions

Soft Key	Byte	Prompt	Soft Key	Byte	Prompt
1	0	PROGRAM	4	24	HELP
	1	CAMP		25	SEND
	2	SWAP		26	ADD
	3	PAGE		27	REMINDER
	4	PROGRAM		28	CALL
	5	ON		29	MSG
	6	SPLIT		30	HELD
	7	EXIT		31	REMINDER
2	8	NIGHT	5	32	REDIAL
	9	CALL		33	CANCEL
	10	ON		34	PRIVACY
	11	NAME		35	READ
	12	ANS		36	<b>←</b>
	13	BACK		37	NO
	14	OFF		38	REL
	15	SAVE		39	MSG
3	16	PICKUP	6	40	RELEASE
	17	OVERRIDE		41	HANG
	18	TRANS		42	NEXT
	19	CALL		43	SPEED
	20	m,		44	$\rightarrow$
	21	OVERRIDE		45	UP
	22	CONF		46	YES
	23	FWD		47	CALL

#### Cautions

This function is only for the Dialogic<sup>®</sup> D/42D-SX Board. The application buffer must be 49 bytes. The length of the LCD prompt data is 48 bytes and is stored as a bit mask.

#### Example

```
void main (void)
     int
                     devh;
                     rc = 0;
     int
                     bufferp[49];
     char
     /* Open Channel Device */
     if ( (devh = dx_open("dxxxB1C1", NULL))==-1)
          printf("Error dx_open()\n");
          exit(-1);
          } /* End dx open */
     /* Wait for incoming call */
     if ( (rc = dx_wtring(devh, 2, DX_ONHOOK, -1))==-1)
          printf("Error dx_wtring()\n");
          dx close (devh);
          exīt(-1);
     /* Get the LCD Prompt Information */ if ( (rc = d42_lodprompt(devh, bufferp)) == -1)
          printf("Error d42 lcdprompt()\n");
          dx close (devh);
          exit(-1);
} /* End d42_lcdprompt*/
     dx_close(devh);

/* End main */
```

#### Errors

If this function returns -1 to indicate a failure, use  $ATDV\_LASTERR()$  and  $ATDV\_ERRMSGP()$  to retrieve one of the following (most common) errors. For a complete list of error codes and definitions, refer to  $Appendix\ C$ .

ED42_FWREQFAILURE	Firmware error
ED42_BADDEVICE	Invalid or wrong device handle
ED42_UNSUPPORTED	Function not supported on this board
ED42_INVALARG	Invalid argument passed to function

## retrieves the current LCD prompt data of the D/42D-SX

d42\_lcdprompt()

DXLIB\_INVNRB

Internal voice library error

Name: int d42\_openfeaturesession(devh, bufferp, termtype, evtmask) Inputs: int devh • channel descriptor char \*bufferp • pointer to a buffer specifying a valid phone extension number in ASCII character string format int \*termtype • pointer to memory location that receives the type of phone display int evtmask • specifies the events to enable for the feature session Returns: ED42\_NOERROR • if success • if error (see Errors list) D42LIB.H Includes: Mode: synchronous Supports: Dialogic® D/42-NS

## Description

The **d42\_openfeaturesession**() function opens a phone extension feature session on a specified channel, associating the telephone extension with the channel number. It returns information about the display used by the telephone set. It also enables for the feature session the asynchronous events specified in **evtmask** and allows the use of any functions that require an open feature session, such as **d42\_writetodisplay()** and **d42\_closefeaturesession()**.

Parameter	Description		
devh	specifies the valid channel device descriptor obtained by a call to $\mathbf{dx\_open}(\ )$		
bufferp	pointer to ASCII character string application buffer where the NULL terminated phone extension number is placed		
termtype	pointer to the application variable that will receive information on the type of phone display that is associated with the extension. The information is used in the d42_writetodisplay() function. Values returned are:		
	0x00 No display available 0x01 No display available 0x02 16-byte display 0x03 32-byte display		

Parameter	Description
evtmask	specifies in a bit mask the events to enable for the feature session. Values are (can be ORed):
	D42_EVT_SOFTKEY Enables the asynchronous event TD42_SOFTKEYINPUT, which reports on the completion of softkey input.
	D42_EVT_ASYNCCLOSEFEATSESSION Enables the asynchronous event TD42_ASYNCCLOSEFEATSESSION, which reports on the close of a feature session.

## Cautions

Only one feature session can be open on a channel at any time.

## **■** Example

```
void D42_Test_FeatureSession()
{
    char szExt[5];
    char *cpNull = NULL;
    char cpErrStr[MAX_PATH];
    int TermType;
    int eventMask;

    // extension fpr which we are opening a feature session
    sprintf(szExt, "1234");

    eventMask = D42_EVT_SOFTKEY | D42_EVT_ASYNCCLOSEFEATSESSION;
    if (d42_openfeaturesession(G_d42chdev, szExt, &TermType, eventMask) == -1)
    {
        printf("Error d42_openfeaturesession()\n");
    }

    if (d42_writetodisplay(G_d42chdev, "FtrSs Open") == -1)
    {
        printf("Error d42_writetodisplay()\n");
    }

    if (d42_closefeaturesession(G_d42chdev) == -1)
    {
        printf("Error d42_closefeaturesession()\n");
    }
}

// endof D42_Test_FeatureSession
```

## **■** Errors

If this function returns -1 to indicate a failure, use **ATDV\_LASTERR()** and **ATDV\_ERRMSGP()** to retrieve one of the following (most common) errors. For a complete list of error codes and definitions, refer to **Appendix C**.

ED42_FEATSESSION ALREADYOPEN	Attempt to open more than one feature session per channel
ED42_FWREQFAILURE	Firmware error
ED42_BADDEVICE	Invalid or wrong device handle
ED42_UNKNOWNBOARD	Unknown Dialogic® D/42 board type
ED42_UNSUPPORTED	Function not supported on this board
ED42_INVALARG	Invalid argument passed to function
DXLIB_INVNRB	Internal voice library error

Name: int d42\_setparm(devh, parmnum, parmvalp) Inputs: int devh • board or channel descriptor int parmnum parameter name pointer to an application buffer void \*parmvalp containing the parameter value Returns: ED42\_NOERROR if success • if error (see Errors list) D42LIB.H Includes: Mode: synchronous Supports: Dialogic<sup>®</sup> D/42-SL, D/42-SX, D/42-NS, D/42-NE2

## Description

The **d42\_setparm**() function sets a D/42-xx board or channel parameter. Depending on the parameter to be set, the value can be either a character string or an integer. A list of the board and channel parameters that can be set for **parmnum** can be found in *Table 4* and *Table 5*.

Paran	neter	Description
devh		specifies the valid board device or channel device descriptor obtained by a call to $dx_open($ )
parmı	num	specifies the define for the parameter that is to be updated with the value in the variable pointed to by <b>parmvalp</b> (see <i>Table 4</i> and <i>Table 5</i> )
parm	<b>parmvalp</b> pointer to the application buffer containing the parameter v	
NOTE:	Setting board parameters affects all the channels on the board, but setting channel parameters affects only the specified channel.	

To set board parameters, the following requirements must be met:

- the board must be open
- all channels on the board must be closed

To set channel parameters, the following requirements must be met:

- the channel must be open
- the channel must be idle

This function will return a failure if:

- the board or channel descriptor is invalid
- any channels are open when setting board parameters
- when setting channel parameters, the channel is not open and idle
- a read-only parameter is specified
- the value of **parmnum** is invalid
- **parmnum** is not supported on the specified board
- an MF parameter is specified while MF detection is enabled

## ■ NEC PBX (Dialogic® D/42-NE2 Board)

The D4BD\_MSGACCESSON and D4BD\_MSGACCESSOFF parameter values must be character strings. The string cannot exceed 7 characters plus a null. Characters must be 0-9, #, and \*.

The D4BD\_RESETRINGCNT parameter is used to enable or disable the ring counter. On the Dialogic® D/42-NE2 Board, the ring counter is used to count the number of ring signals received from the PBX. Your application will answer a call after the ring counter reaches a certain value (that you set). The ring counter automatically resets to zero when the Dialogic® D/42-NE2 Board detects that the call is abandoned or there is sufficient delay between ring events (set to 8 seconds by default).

The NEAX 2400 IMS does not send call abandoned messages, therefore the ring counter will only be reset when the ring event delay is exceeded. Be aware that if a call is abandoned and a new call comes in before the 8-second delay, the ring counter will not be reset before the second call and will indicate the number of rings from both calls, possibly resulting in inaccurate data being reported to the application. For example, an application using a NEAX 2400 is set to answer a call after two rings. An incoming call is abandoned after the first ring and a new call comes in immediately following the abandoned call (less than 8 seconds apart). The application will answer the new call after the first ring because the ring counter was not reset after the first call was abandoned (it was incremented from one to two). This may result in inaccurate data being returned to the application, such as calling/called number ID or display data.

When using a Dialogic<sup>®</sup> D/42-NE2 Board with a NEAX 2400 IMS, the D4BD\_RESETRINGCNT parameter must be set to 0 (which is the default). If enabled, the Dialogic<sup>®</sup> D/42-NE2 Board may intermittently reset the ring counter and your application will not answer calls reliably.

When using a Dialogic<sup>®</sup> D/42-NE2 Board with the NEAX 2000 IVS, you should set the D4BD\_RESETRINGCNT parameter to 1. This will enable the Dialogic<sup>®</sup> D/42-NE2 Board to reset the ring counter when it detects that a call is abandoned, allowing your application to retrieve accurate called/calling number ID and display data.

#### Cautions

When setting a parameter, the user passes a pointer to a variable containing the new parameter value. This variable should be treated as an unsigned integer for all parameters except D4BD\_MSGACCESSON and D4BD\_MSGACCESSOFF. Both D4BD\_MSGACCESSON and D4BD\_MSGACCESSOFF should be treated as ASCIIZ strings (char \*). The application should cast the **parmvalp** parameter to a (void \*) to avoid compiler warnings.

Table 4. Dialogic® D/42 Board Parameters for d42\_getparm() and d42\_setparm() Functions

<b>Board Parameters</b>	Description
Dialogic® D/42D-SX Board	
D4BD_SPMODE	Set speaker phone mode.
_	Values: 0 - enable (default)
	1 - disable
Dialogic® D/42D-SL Board	
D4BD_RINGON	Set ring on duration.
	Values: 0 - 1000 x 10 ms. (default: 400)
D4BD_RINGOFF	Set ring off duration.
	Values: 0 - 1000 x 10 ms. (default: 200)
Dialogic® D/42-NS Board	
(no parameters)	
Dialogic® D/42-NE2 Board (PBX only)	
D4BD_MSGACCESSON	Set message access code on.
	Values: string (default: **9)
D4BD_MSGACCESSOFF	Set message access code off.
	Values: string (default: ##9)
D4BD_RESETRINGCNT	Controls the automatic reset of the ring counter
	on the Dialogic <sup>®</sup> D/42-xx Board.
	Values: 0 - disable (default)
	1 - enable

Table 5. Dialogic® D/42 Channel Parameters for d42\_getparm( ) and d42\_setparm( ) Functions

<b>Channel Parameters</b>	Description
Dialogic® D/42D-SX Board	
(no parameters)	
Dialogic® D/42D-SL Board	
D4CH_PDNKEY	Define PDN key feature
	Values: 0 - 9 decimal (default: 0)
D4CH_XFERKEY	Define transfer feature key
	Values: 0 - 9 decimal (default: 1)
D4CH_SENDKEY	Define send message feature key
	Values: 0 - 9 decimal (default: 2)
D4CH_CANCELKEY	Define cancel message feature key
	Values: 0 - 9 decimal (default: 3)
D4CH_DNKEY	Define DN feature key
	Values: 0 - 9 decimal (default: 4)
D4CH_RELEASEKEY	Define release feature key
	Values: 0 - 9 decimal (default: 9)
Dialogic® D/42-NS Board	
D4CH_ASYNCCALLID	Control caller ID reporting through the
	asynchronous TD42_ASYNCCALLID event.
	Values:
	0 - disable caller ID reporting (default)
	1 - enable caller ID reporting
D4CH_ASYNCCHSTAT	Control channel synchronization status reporting
US	through the asynchronous
	TD42_ASYNCCHSTATUS event. Values:
	0 - disable channel status reporting (default)
	1 - enable channel status reporting
	Data values returned with the
	TD42_ASYNCCHSTATUS event are:
	D42_CH_STATUS_OFF - communication off
	D42_CH_STATUS_ON - communication on

	I
Channel Parameters	Description
D4CH_ASYNCCLOSEFE	Control feature session reporting through the
ATSESSION	TD42_ASYNCCLOSEFEATURESESSION
	event. Note that this parameter is not normally
	manipulated through the <b>d42_setparm()</b>
	function because it is built into the
	d42_openfeaturesession() and
	d42_closefeaturesession() functions, which can
	automatically enable and disable this parameter,
	respectively. This parameter requires an open
	feature session. Values:
	1 - enable feature session reporting
	0 - disable feature session reporting (default)
D4CH_SOFTKEYINPUT	Control softkey input reporting through the
	TD42_SOFTKEYINPUT event. Note that this
	parameter is not normally manipulated through
	the <b>d42_setparm()</b> function because it is built
	into the <b>d42_openfeaturesession</b> () and
	d42_closefeaturesession() functions, which can
	automatically enable and disable this parameter,
	respectively. Values:
	0 - disable softkey input reporting (default)
	1 - enable softkey input reporting
Dialogic <sup>®</sup> D/42-NE2 Board	
(no parameters)	

#### **■** Errors

If this function returns -1 to indicate a failure, use **ATDV\_LASTERR()** and **ATDV\_ERRMSGP()** to retrieve one of the following (most common) errors. For a complete list of error codes and definitions, refer to **Appendix C**.

ED42\_FWREQFAILURE Firmware error

ED42\_BADPARM Invalid value for parameter

ED42\_UNKNOWNBOARD Unknown Dialogic® D/42 board type

ED42\_INVALARG Invalid argument passed to function

**Name:** int d42\_writetodisplay(devh, bufferp)

**Inputs:** int devh • channel descriptor

char \*bufferp • pointer to a buffer containing

ASCII character string data to be

• if error (see Errors list)

displayed

**Returns:** ED42\_NOERROR • if success

-1

Includes: D42LIB.H Mode: synchronous

Supports: Dialogic® D/42-NS

## Description

The **d42\_writetodisplay()** function writes to the phone set display the ASCII string contents of **bufferp**. This function requires that a phone extension feature session be previously opened on the channel through the

**d42\_openfeaturesession()** function, which associates a telephone extension with a channel number and provides information about the display used by the phone set.

Parameter	Description
devh	specifies the valid channel device descriptor obtained by a call to ${\bf dx\_open}($ ) and on which a feature session is has been opened
bufferp	pointer to an application buffer containing a NULL terminated ASCII data string that is to be displayed on the telephone set display. The buffer size is determined by the maximum amount of data that can be sent to the telephone set display, which was returned by the <b>d42_openfeaturesession()</b> function, plus one NULL byte.

#### Cautions

Only one feature session can be open on a channel at any time.

```
void D42_Test_FeatureSession()
{
    char szExt[5];
    char cpNull = NULL;
    char cpErrStr[MAX_PATH];
    int TermType;
    int eventMask;

    // extension fpr which we are opening a feature session
    sprintf(szExt, "1234");

    eventMask = D42_EVT_SOFTKEY | D42_EVT_ASYNCCLOSEFEATSESSION;
    if (d42_openfeaturesession(G_d42chdev, szExt, &TermType, eventMask) == -1)
    {
        printf("Error d42_openfeaturesession()\n");
    }

    if (d42_writetodisplay(G_d42chdev, "FtrSs Open") == -1)
    {
        printf("Error d42_writetodisplay()\n");
    }

    if (d42_closefeaturesession(G_d42chdev) == -1)
    {
        printf("Error d42_closefeaturesession()\n");
    }
} // endof D42_Test_FeatureSession
```

#### **■** Errors

If this function returns -1 to indicate a failure, use ATDV\_LASTERR() and ATDV\_ERRMSGP() to retrieve one of the following (most common) errors. For a complete list of error codes and definitions, refer to Appendix C.

ED42_NOFEATURE SESSION	Function requires an open feature session
ED42_FWREQFAILURE	Firmware error
ED42_BADDEVICE	Invalid or wrong device handle
ED42_UNKNOWNBOARD	Unknown Dialogic® D/42 board type
ED42_UNSUPPORTED	Function not supported on this board
ED42_INVALARG	Invalid argument passed to function
DXLIB_INVNRB	Internal voice library error

Information about using the Windows® version of the Dialogic® D/42 Runtime Library to perform PBX functions is included in this chapter. A general description of the PBX functions and considerations unique to each PBX system are included for the following:

- Opening a channel on a Dialogic® D/42-xx Board
- Accessing PBX features using dial strings
  - turn on/off message waiting indicators
  - dial programmable keys
  - call transfer
  - in-band/out-of-band signaling
- Disconnect supervision
- Converting existing Dialogic<sup>®</sup> D/4x Board applications into Dialogic<sup>®</sup> D/42 Board applications

### 4.1. Opening a Channel on a Dialogic® D/42-xx Board

#### Description

A Dialogic<sup>®</sup> D/42-xx Board begins to synchronize with the PBX immediately after the Dialogic<sup>®</sup> D/42 firmware (D4X.FWL) is downloaded to the board (assuming that the board is physically connected to the PBX). This process can take up to 60 seconds to complete. During this time period, the Dialogic<sup>®</sup> D/42-xx Board should not receive any calls from the PBX. Before any other functions are accessed, your application should ensure that the Dialogic<sup>®</sup> D/42-xx Board is synchronized by opening the board device and calling the **d42\_brdstatus()** function. Failure to ensure that the connection is established (synchronized) may result in unpredictable results.

After synchronization is complete, the **dx\_open()** function is used to open the channel by using a valid device name to identify the channel you wish to open.

### **■** Example

```
void main(void)
                devh;
rc = 0;
buffstatus;
bufferp[49];
      int
      int
      char
      char
      /* open the channel */    if ((devh = dx_open("dxxxB1C1",NULL)) == -1)
            {
/* process error */
            exit(1);
      /* Open Board Device */
if ( (devh = dx_open("dxxxB1C1",NULL))==-1)
            printf("Error dx_open()\n");
            exit(-1);
} /* End dx_open */
      /* Get the board status Information */
      if ( (rc = d42_brdstatus(devh, &buffstatus, bufferp)) == -1)
            printf("Error d42_brdstatus()\n");
            dx_close(devh);
exit(-1);
} /* End d42_brdstatus*/
      printf("Board Status = %X\n", buffstatus);
      /* wait for 60 seconds for switch */ Sleep\,(60000L)\,;
      dx_close(devh);
exit(0);
```

# 4.2. Accessing PBX Features on a PBX Using Dial Strings

You can access PBX features such as turning on and off a message waiting indicator, dialing programmable keys, and transferring calls, using dial strings in the **dx\_dial()** function. **dx\_dial()** is a Dialogic<sup>®</sup> D/4x Voice API function. For general information on how to use this function, see the *Dialogic*<sup>®</sup> *Voice API Library Reference*.

Input parameters for the **dx\_dial()** function are defined as follows:

#### dx dial()

Name: int dx\_dial(chdev, dialstrp, capp, mode)

Inputs: int chdev • channel descriptor

char \*dialstrp • pointer to ASCIIZ dial string

DX\_CAP \*capp • pointer to Call Progress Analysis Parameter

structure

unsigned short mode • asynchronous/synchronous setting and call

analysis flag

The dial string will accept escape sequences that are used to access PBX features. Acceptable ASCII characters for each dial string are the standard DTMF dialing and control characters described in the *Dialogic Voice API Library Reference*, and the additional characters described in the following paragraphs.

The procedure for accessing a feature is as follows:

- Set the hook state (on-hook or off-hook) required for dialing the feature dial string.
- 2. Use the appropriate dial string (e.g., <ESC>K).

**NOTE:** In some cases, a pause (",") may be needed after the entire dial string to give the switch enough time to respond to the command before issuing the next command.

### 4.2.1. Turn On the Message Waiting Indicator

### **■** Description

A dial string instructs the PBX to light the message waiting indicator on the specific extension. The dial string contains the following components:

 $\langle ESC \rangle$  the ASCII escape character (0x1B).

command an ASCII character that identifies the "turn on message

waiting indicator" feature.

, pause

<extension> the number of the extension whose message waiting

indicator is to be lit.

The dial strings for specific PBXs are listed below.

**NOTE:** The pause in the dial string is sometimes needed to give the PBX time to activate the feature. The *command* character is case sensitive. Characters with the incorrect case will be ignored.

### ■ MITEL PBX (Dialogic® D/42D-SX Board)

#### ,<extension>,<ESC>O

The Dialogic<sup>®</sup> D/42D-SX channel must be off-hook when dialing this string.

On a SUPERSET 4 telephone, this dial string activates the message indicator on the specified extension. On a non-SUPERSET 4 telephone, message waiting indication can be controlled if the phone is equipped with a message waiting indicator or if it has been assigned to a COS with the Audible Message Waiting (AMW) feature enabled.

### ■ Northern Telecom SL-1 (Dialogic® D/42D-SL Board)

#### <ESC>O,<extension>,<ESC>O

The Dialogic® D/42D-SL channel must be on-hook when dialing this string.

On an SL-1 phone, the message indicator is next to the Message Waiting Key (MWK), a feature key programmed on the telephone. On a non-SL-1 phone, the message waiting indicator can be turned on if the phone is equipped with a message waiting indicator or if it has been assigned to a COS with the Audible Message Waiting (AMW) feature enabled.

### ■ Northern Telecom Norstar (Dialogic<sup>®</sup> D/42-NS Board)

#### <ESC>O,<extension>,<ESC>O

The Dialogic® D/42-NS channel must be on-hook when dialing this string.

### ■ NEC KTS (Dialogic® D/42-NE2 Board)

#### <ESC>O,<extension>,<ESC>O

The Dialogic® D/42-NE2 channel must be on-hook when dialing this string.

### ■ NEC PBX (Dialogic® D/42-NE2 Board)

### <ESC>O,<extension>,<ESC>O

The Dialogic<sup>®</sup> D/42-NE2 channel must be off-hook when dialing this string.

### **■** Example

```
/* channel descriptor */
char digstr[40];
int turn_on_mwl()
/* set up dial string */
switch (ATD4_CHTYPE(devh))
     case TYP_SX:
          sprintf (digstr,",555,%cO",ESC);
break;
     case TYP_NS:
case TYP_NS:
case TYP_NE2KTS:
           sprintf(digstr,"%c0,555,%cO",ESC,ESC);
     case TYP NE2PBX:
           sprintf(digstr,"%c0,555,%c0",ESC,ESC);
/* for the NEC PBX, channel must be off-hook before dialing */
if(dx_sethook(devh, DX_OFFHOOK, EV_SYNC)==-1)
                 /* Process error */
                 exit(1);
            Sleep(1000); /* Allow 1 second for offhook to register */
^{\prime\prime} turn on message waiting indicator on ext. 555 ^{\star\prime}
if (dx_dial(devh,digstr,NULL,EV_SYNC) == -1)
     printf("\nDial failed\n");
     exit (1);
if(ATD4_CHTYPE(devh) == TYP_NE2PBX)
           {
if (dx_sethook(devh,DX_ONHOOK, EV_SYNC)==-1)
                 /* Process error */
                 exit(1);
return (0);
```

### 4.2.2. Turn Off the Message Indicator

### Description

A dial string instructs the PBX to turn off the message waiting indicator on the specific extension. The dial string contains the following components:

 $\langle ESC \rangle$  the ASCII escape character (0x1B).

command an ASCII character that identifies the "turn off message"

waiting indicator" feature.

, pause

<extension> the number of the extension whose message waiting

indicator is to be turned off.

The dial strings for specific PBXs are listed below.

**NOTE:** The pause in the dial string is sometimes needed to give the PBX time to activate the feature. The *command* character is case sensitive. Characters with the incorrect case will be ignored.

### ■ MITEL PBX (Dialogic® D/42D-SX Board)

,<extension>,<ESC>F

The Dialogic<sup>®</sup> D/42D-SX channel must be off-hook when dialing this string.

### ■ Northern Telecom SL-1 (Dialogic® D/42D-SL Board)

### <ESC>F,<extension>,<ESC>F

The Dialogic® D/42D-SL channel must be on-hook when dialing this string.

### ■ Northern Telecom Norstar (Dialogic<sup>®</sup> D/42-NS Board)

#### <ESC>F,<extension>,<ESC>F

The Dialogic<sup>®</sup> D/42-NS channel must be on-hook when dialing this string. A message waiting indicator can only be disabled by the extension that enables it.

### ■ NEC KTS (Dialogic® D/42-NE2 Board)

### <ESC>F,<extension>,<ESC>F

The Dialogic® D/42-NE2 channel must be on-hook when dialing this string.

### ■ NEC PBX (Dialogic® D/42-NE2 Board)

### <ESC>F,<extension>,<ESC>F

The Dialogic® D/42-NE2 channel must be off-hook when dialing this string.

### **■** Example

```
#define ESC 0x1b
unsigned int devh;
                           /* channel descriptor */
char digstr[40];
int turn_off_mwl()
/* set up dial string */
switch (ATD4_CHTYPE(devh))
     case TYP_SX:
          sprintf(digstr,",555,%cF",ESC);
           break;
     case TYP_NS:
case TYP_NE2KTS:
           sprintf(digstr,"%cF,555,%cF",ESC,ESC);
     case TYP NE2PBX:
           sprintf(digstr,"%cF,555,%cF",ESC,ESC);
/* for the NEC PBX, channel must be off-hook before dialing */
if(dx_sethook(devh, DX_OFFHOOK, EV_SYNC)==-1)
                 {
/* Process error */
                 exit(1);
           Sleep(1000); /* Allow 1 second for offhook to register */
/\ast turn off message waiting indicator on ext. 555 ^{\star}/
if (dx_dial(devh,digstr,NULL,EV_SYNC) == -1)
     printf("\nDial failed\n");
     exit (1);
if(ATD4_CHTYPE(devh) == TYP_NE2PBX)
           {
if (dx_sethook(devh,DX_ONHOOK, EV_SYNC)==-1)
                /* Process error */
                 exit(1);
return (0);
```

#### 4.2.3. Dial Programmable Keys

### **■** Description

The dial string *<ESC>K<key>*, enables the Dialogic<sup>®</sup> D/42-xx Boards to access features programmed into the programmable keys available to extensions on the PBX. The dial string contains the following components:

<ESC> the ASCII escape character (0x1B)

K identifies the Dial Programmable Key feature

<key> indicates which programmable feature key to access

, pause (optional)

**NOTE:** The pause in the dial string may be needed to give the PBX time to activate the feature. The "K" and <key> characters are case sensitive. Dial strings using a lower case "k" will be ignored. Use the correct case for the <key> characters to ensure the proper function is accessed.

### ■ MITEL PBX (Dialogic® D/42D-SX Board)

To access the dial string features on a MITEL SUPERSET 4 Phone, refer to *Figure 7* and use the direct key dialing sequences listed in *Table 6*. Also, refer to the *Dialogic*® *D/42 Series Boards User's Guide* for more information about programmable keys.

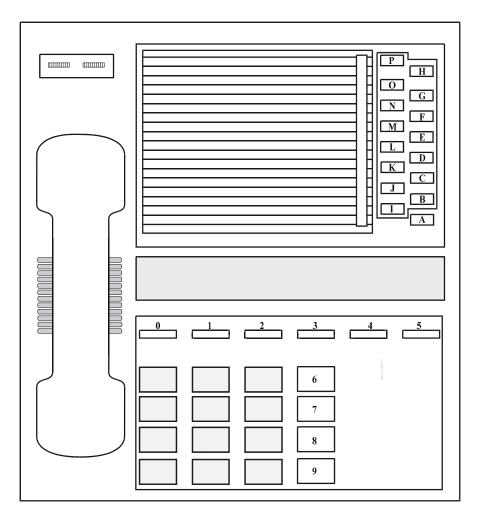


Figure 7. MITEL SUPERSET 4 Telephone

**Table 6. MITEL Direct Key Dialing Sequences** 

Dial Code	Key Description
<esc>K0</esc>	Soft Key 1
<esc>K1</esc>	Soft Key 2
<esc>K2</esc>	Soft Key 3
<esc>K3</esc>	Soft Key 4
<esc>K4</esc>	Soft Key 5
<esc>K5</esc>	Soft Key 6
<esc>K6</esc>	Feature Key 0 (display)
<esc>K7</esc>	Feature Key 1 (select features)
<esc>K8</esc>	Feature Key 2 (speaker on/off)
<esc>K9</esc>	Feature Key 3 (mic. on/off)
<esc>KA</esc>	Line Key 0 (hold)
<esc>KB</esc>	Line Key 1 (prime line)
<esc>KC</esc>	Line Key 2 (line or speed dial)
<esc>KD</esc>	Line Key 3 (line or speed dial)
<esc>KE</esc>	Line Key 4 (line or speed dial)
<esc>KF</esc>	Line Key 5 (line or speed dial)
<esc>KG</esc>	Line Key 6 (line or speed dial)
<esc>KH</esc>	Line Key 7 (line or speed dial)
<esc>KI</esc>	Line Key 8 (line or speed dial)
<esc>KJ</esc>	Line Key 9 (line or speed dial)
<esc>KK</esc>	Line Key 10 (line or speed dial)
<esc>KL</esc>	Line Key 11 (line or speed dial)
<esc>KM</esc>	Line Key 12 (line or speed dial)
<esc>KN</esc>	Line Key 13 (line or speed dial)
<esc>KO</esc>	Line Key 14 (line or speed dial)
<esc>KP</esc>	Line Key 15 (line or speed dial)

### ■ Northern Telecom SL-1 (Dialogic® D/42D-SL Board)

To access the dial string features on a Northern Telecom Digit Display Phone, refer to *Figure 8* and use the direct key dialing sequences listed in *Table 7*. Also, refer to the *Dialogic* D/42 *Series Boards User's Guide* for more information about programmable keys.

**NOTE:** For in-band and out-of-band signaling, the default is set to out-of-band. If you need to invoke in-band signaling, you must use the <ESC>DI dial string. The signaling will remain in-band until either the **dx\_sethook**() function is used to go on hook, or the <ESC>DO dial string is used.

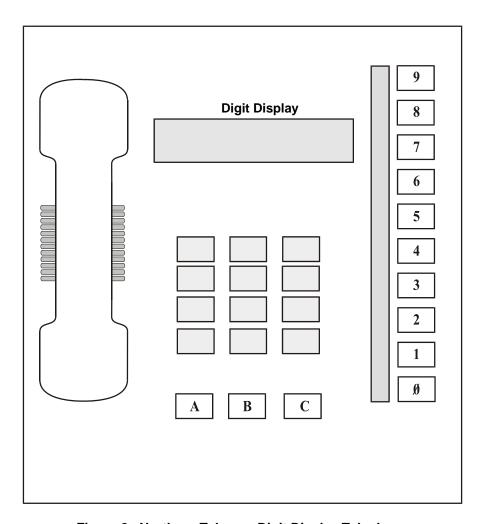


Figure 8. Northern Telecom Digit Display Telephone

Table 7. Northern Telecom SL-1 Direct Key Dialing Sequences

Dial Code	Key Description			
<esc>K0</esc>	ACD or SCR - Automatic Call Distribution - This line (port) will be used for call reception (ACD) or origination (SCR). Program this key as an ACD agent or as an SCR according to ACD requirements.			
<esc>K1</esc>	TRN - Call Transfer - Enables an extension to transfer calls to other extensions.			
<esc>K2</esc>	MIK - Message Indication - Enables an extension to turn on the message waiting indicator of another extension.			
<esc>K3</esc>	MCK - Message Cancellation - Enables an extension to turn off the message waiting indicator of another extension.			
<esc>K4</esc>	SCR - Single Call Ringing - This is the extension that the Dialogic <sup>®</sup> D/42D-SL channel originates calls on if ACD is enabled.			
<esc>K5</esc>	User programmable.			
<esc>K6</esc>	User programmable.			
<esc>K7</esc>	User programmable.			
<esc>K8</esc>	Handsfree - This enable/disables the speaker.			
<esc>K9</esc>	RLS - Release - This key allows an extension to release a call.			
<esc>KA</esc>	Volume up.			
<esc>KB</esc>	Volume down.			
<esc>KC</esc>	Hold.			
<esc>DI</esc>	Enable in-band DTMF signaling.			
<esc>DO</esc>	Enable out-of-band DTMF signaling.			

### ■ Northern Telecom Norstar (Dialogic® D/42-NS Board)

To access the dial string features on a Northern Telecom Model 7310 telephone, refer to Figure~9 and use the direct key dialing sequences listed in Table~8. Also, refer to the  $Dialogic^{@}D/42~Series~Boards~User's~Guide$  for more information about programmable keys.

**NOTE:** For in-band and out-of-band signaling, the default is set to out-of-band. If you need to invoke in-band signaling, you must use the <ESC>DI dial string. The signaling will remain in-band until either the **dx\_sethook()** function is used to go on hook, or the <ESC>DO dial string is used.

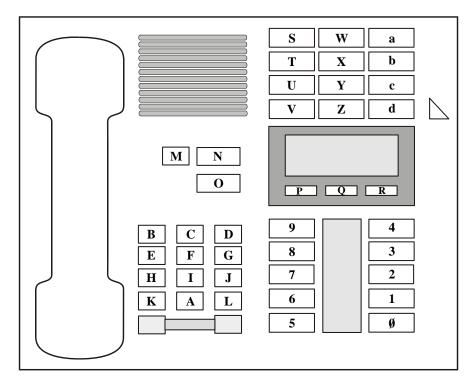


Figure 9. Northern Telecom Model 7310 Telephone

**Table 8. Northern Telecom Norstar Direct Key Dialing Sequences** 

Dial Code	Key Description
<esc>K0</esc>	Memory Button 00 - Handsfree/Mute
<esc>K1</esc>	Memory Button 01 - Intercom
<esc>K2</esc>	Memory Button 02 - Intercom
<esc>K3</esc>	Memory Button 03 - Transfer
<esc>K4</esc>	Memory Button 04
<esc>K5</esc>	Memory Button 05
<esc>K6</esc>	Memory Button 06
<esc>K7</esc>	Memory Button 07
<esc>K8</esc>	Memory Button 08
<esc>K9</esc>	Memory Button 09
<esc>KA</esc>	Dialpad 0
<esc>KB</esc>	Dialpad 1
<esc>KC</esc>	Dialpad 2
<esc>KD</esc>	Dialpad 3
<esc>KE</esc>	Dialpad 4
<esc>KF</esc>	Dialpad 5
<esc>KG</esc>	Dialpad 6
<esc>KH</esc>	Dialpad 7
<esc>KI</esc>	Dialpad 8
<esc>KJ</esc>	Dialpad 9
<esc>KK</esc>	Dialpad *
<esc>KL</esc>	Dialpad #
<esc>KM</esc>	Release
<esc>KN</esc>	Feature
<esc>KO</esc>	Hold
<esc>KP</esc>	Display button 00

Dial Code	Key Description			
<esc>KQ</esc>	Display button 01			
<esc>KR</esc>	Display button 02			
<esc>KS</esc>	Dual Memory button #0			
<esc>KT</esc>	Dual Memory button #1			
<esc>KU</esc>	Dual Memory button #2			
<esc>KV</esc>	Dual Memory button #3			
<esc>KW</esc>	Dual Memory button #4			
<esc>KX</esc>	Dual Memory button #5			
<esc>KY</esc>	Dual Memory button #6			
<esc>KZ</esc>	Dual Memory button #7			
<esc>Ka</esc>	Dual Memory button #8			
<esc>Kb</esc>	Dual Memory button #9			
<esc>Kc</esc>	Dual Memory button #10			
<esc>Kd</esc>	Dual Memory button #11			
<esc>Ke</esc>	Dual Memory button #12 (Shifted button #0)			
<esc>Kf</esc>	Dual Memory button #13 (Shifted button #1)			
<esc>Kg</esc>	Dual Memory button #14 (Shifted button #2)			
<esc>Kh</esc>	Dual Memory button #15 (Shifted button #3)			
<esc>Ki</esc>	Dual Memory button #16 (Shifted button #4)			
<esc>Kj</esc>	Dual Memory button #17 (Shifted button #5)			
<esc>Kk</esc>	Dual Memory button #18 (Shifted button #6)			
<esc>Kl</esc>	Dual Memory button #19 (Shifted button #7)			
<esc>Km</esc>	Dual Memory button #20 (Shifted button #8)			
<esc>Kn</esc>	Dual Memory button #21 (Shifted button #9)			
<esc>Ko</esc>	Dual Memory button #22 (Shifted button #10)			
<esc>Kp</esc>	Dual Memory button #23 (Shifted button #11)			
<esc>DI</esc>	Enable in-band DTMF signaling			
<esc>DO</esc>	Enable out-of-band DTMF signaling			

### ■ NEC KTS/PBX (Dialogic® D/42-NE2 Board)

To access the dial string features on a Dterm Series III telephone, refer to *Figure 10* and use the direct key dialing sequences listed in *Table 9*. Also, refer to the *Dialogic* D/42 Series Boards User's Guide for more information about programmable keys.

**NOTE:** For in-band and out-of-band signaling, the default is set to out-of-band. If you need to invoke in-band signaling, you must use the <ESC>DI dial string. The signaling will remain in-band until either the **dx\_sethook()** function is used to go on hook, or the <ESC>DO dial string is used.

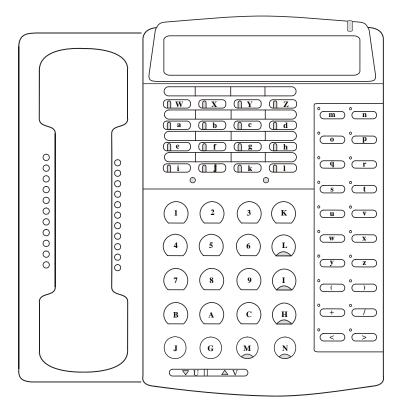


Figure 10. NEC Dterm III Telephone

Table 9. NEC KTS/PBX Direct Key Dialing Sequences

Dial Code	Key Description	
<esc>K1</esc>	Dialpad 1	
<esc>K2</esc>	Dialpad 2	
<esc>K3</esc>	Dialpad 3	
<esc>K4</esc>	Dialpad 4	
<esc>K5</esc>	Dialpad 5	
<esc>K6</esc>	Dialpad 6	
<esc>K7</esc>	Dialpad 7	
<esc>K8</esc>	Dialpad 8	
<esc>K9</esc>	Dialpad 9	
<esc>KA</esc>	Dialpad 0	
<esc>KB</esc>	Dialpad *	
<esc>KC</esc>	Dialpad #	
<esc>KF</esc>	Key release	
<esc>KG</esc>	Function key 0 - TRF	
<esc>KH</esc>	Function key 1 - LNR	
<esc>KI</esc>	Function key 2 - CNF	
<esc>KJ</esc>	Function key 3 - HOLD	
<esc>KK</esc>	Function key 4 - RECALL	
<esc>KL</esc>	Function key 5 - FNC	
<esc>KM</esc>	Function key 6 - ANS	
<esc>KN</esc>	Function key 7 - SPKR	
<esc>KU</esc>	Volume up	
<esc>KV</esc>	Volume down	
<esc>KW</esc>	Line key 1	
<esc>KX</esc>	Line key 2	

Dial Code	Key Description
<esc>KY</esc>	Line key 3
<esc>KZ</esc>	Line key 4
<esc>Ka</esc>	Line key 5
<esc>Kb</esc>	Line key 6
<esc>Kc</esc>	Line key 7
<esc>Kd</esc>	Line key 8
<esc>Ke</esc>	Line key 9
<esc>Kf</esc>	Line key 10
<esc>Kg</esc>	Line key 11
<esc>Kh</esc>	Line key 12
<esc>Ki</esc>	Line key 13
<esc>Kj</esc>	Line key 14
<esc>Kk</esc>	Line key 15
<esc>Kl</esc>	Line key 16
<esc>Km</esc>	Direct Station Select (DDS) key 1
<esc>Kn</esc>	Direct Station Select (DDS) key 2
<esc>Ko</esc>	Direct Station Select (DDS) key 3
<esc>Kp</esc>	Direct Station Select (DDS) key 4
<esc>Kq</esc>	Direct Station Select (DDS) key 5
<esc>Kr</esc>	Direct Station Select (DDS) key 6
<esc>Ks</esc>	Direct Station Select (DDS) key 7
<esc>Kt</esc>	Direct Station Select (DDS) key 8
<esc>Ku</esc>	Direct Station Select (DDS) key 9
<esc>Kv</esc>	Direct Station Select (DDS) key 10
<esc>Kw</esc>	Direct Station Select (DDS) key 11
<esc>Kx</esc>	Direct Station Select (DDS) key 12
<esc>Ky</esc>	Direct Station Select (DDS) key 13
<esc>Kz</esc>	Direct Station Select (DDS) key 14

Dial Code	Key Description
<esc>K(</esc>	Direct Station Select (DDS) key 15
<esc>K)</esc>	Direct Station Select (DDS) key 16
<esc>K+</esc>	Direct Station Select (DDS) key 17
<esc>K/</esc>	Direct Station Select (DDS) key 18
<esc>K&lt;</esc>	Direct Station Select (DDS) key 19
<esc>K&gt;</esc>	Direct Station Select (DDS) key 20
<esc>DI</esc>	Enable in-band DTMF signaling
<esc>DO</esc>	Enable out-of-band DTMF signaling

### **■** Example

### 4.2.4. Transferring a Call

#### Description

The hook flash character ("&" by default) is used to initiate a transfer instead of an escape sequence as in the other feature dial strings. The hook flash is used because many PBX switches commonly use a hook flash as a transfer key. The following procedure is used by an application to transfer a call:

- 1. The channel must be off-hook and connected to an extension or trunk.
- 2. Use the following dial string to transfer the call to another extension: &, <extension>

where "&" is the hook flash character, the comma (",") is a pause, and <extension> is the extension to which the call is being transferred.

Go on-hook to complete the transfer or dial a second hook flash to cancel the transfer.

The pause in the dial string is required. The pause gives the PBX time to activate the feature. Instead of a pause, you can use Enhanced Call Progress Analysis (ECPA) to detect a dial tone before dialing an extension. By using the control character "L" in the dial string, the **dx\_dial()** function will wait for a dial tone before dialing. For example, to transfer to extension 555:

```
dx_initcallp(devh)
dx_dial(devh, "&L555",NULL, EV SYNC)
```

You can also use Global Tone Detection (GTD) to detect a dial tone before dialing an extension. For example, to transfer to extension 555:

```
dx dial(devh, "%",NULL, EV_SYNC) */add code here to wait for tone event /* dx_dial (devh, "555",NULL, EV_SYNC)
```

Refer to the *Dialogic*<sup>®</sup> *Voice API Programming Guide* for more information about using ECPA and GTD.

#### Example

### 4.2.5. In-Band/Out-of-Band Signaling

In-band signaling is a method used by analog (2500) telephones to communicate with PBXs (e.g., calling into a PBX and using DTMF to respond to voice prompts). In-band signals use the same band of frequencies as the voice signal. This method provides limited integration because there are no standards and different PBXs provide varying levels of control.

Out-of-band signaling is used by PBXs to communicate with their station sets or a CT computer. Out-of-band signals do not use the band of frequencies use by the voice signals. The PBX transmits data that can include information such as called/calling number ID. Because of its versatility, out-of-band signaling is the preferred method.

In-band signaling must be used when DTMF tones are required to communicate (e.g., connecting two voice mail systems through a CO using AMIS - Automated Messaging Interchange Specification). If out-of-band signaling is used, timing problems may occur because digit data (dial pad) sent from the station set (or Dialogic® D/42-xx Board) to the PBX are converted to DTMF and then sent to the CO.

Dialogic<sup>®</sup> D/42-xx Boards can be set to communicate using either in-band or out-of-band signaling; refer to *Table 10*.

**NOTE:** When using <ESC>DI and <ESC>DO to set the DTMF signaling method, the Dialogic<sup>®</sup> D/42-xx channel will return to its default state after a **dx\_sethook()** function is called.

Table 10. Setting In-Band and Out-of-Band Signaling

	DTMF Signaling		
Dialogic <sup>®</sup> D/42- xx Board	In-Band	Out-of-Band	Default Signaling
D/42D-SX	N/A	N/A	In-band only
D/42D-SL	<esc>DI</esc>	<esc>DO</esc>	Out-of-band
D/42-NS	<esc>DI</esc>	<esc>DO</esc>	Out-of-band
D/42-NE2 (PBX)	<esc>DI</esc>	<esc>DO</esc>	Out-of-band
D/42-NE2 (KTS)	<esc>DI</esc>	<esc>DO</esc>	Out-of-band

### 4.3. Disconnect Supervision

### Description

Disconnect supervision for Dialogic<sup>®</sup> D/42-xx Boards functions the same as other Dialogic<sup>®</sup> D/4x Boards. Refer to the *Dialogic<sup>®</sup> Voice API Programming Guide* for a description of using I/O terminations to perform disconnect supervision in your application.

As part of disconnect supervision, the Dialogc<sup>®</sup> D/42-xx Boards monitor communications with the PBX. If communication is lost with the PBX for 60 seconds, the Dialogic<sup>®</sup> D/42-xx firmware will force a loop current drop condition until communication is re-established.

### ■ Northern Telecom Norstar (Dialogic® D/42-NS Board)

Not all trunks allow trunk disconnect. Consult your Norstar Hardware Manual to determine if the trunk used allows trunk disconnect. If it does not provide

disconnect supervision, you will need to use another method to determine disconnect (e.g., GTD-Global Tone Detection).

# ■ NEC NEAX 2400 IMS and NEAX 2000 IVS PBX (Dialogic® D/42-NE2 Board)

The NEAX 2400 IMS and NEAX 2000 IVS do not support disconnect supervision (loop current drop). When the calling party hangs up, the PBXs issue a reorder tone. You will need to use another method (e.g., GTD-Global Tone Detection) to detect a disconnect.

### 4.4. Converting Existing Dialogic® D/4x Applications

#### Description

The Dialogic® D/42-xx Board and the Dialogic® D/4x Voice Board use the same Dialogic® D/4x Voice Library and supporting library. Therefore, only minor modifications are required to convert an existing Dialogic® D/4x application into a Dialogic® D/42 application. This conversion only includes new functions provided by the Dialogic® D/42 Runtime Library. Use the following guidelines to convert an existing Dialogic® D/4x application to an application that uses the Dialogic® D/42 Runtime Library:

**NOTE:** All Dialogic<sup>®</sup> D/42-xx applications must take into account the delay waiting for loop current to be detected that exists when opening the Dialogic<sup>®</sup> D/42-xx Board with the **dx\_open()** library function.

• To convert an existing application without using the Dialogic® Unified API or called/calling number ID, use the **dx\_clrdigbuf()** function immediately after the application receives a rings-received event to clear the called/calling number ID digits from the digit buffer. This will prevent the called/calling number ID from interfering with what the application expects to find in the digit buffer. Alternately, use the **dx\_getdig()** function to retrieve the called/calling number ID and then discard the retrieved string. To access the other PBX features, the application must use the dial strings in the **dx\_dial()** function using the format described in *Section 4.2. Accessing PBX Features on a PBX Using Dial Strings*.

- To convert an existing application without using the Dialogic<sup>®</sup> Unified API but access called/calling number ID, use the **dx\_getdig()** function to retrieve the called/calling number ID digits and place them in the digit buffer. To access the other PBX features, the application must use the dial strings in the **dx\_dial()** function using the format described in *Section 4.2. Accessing PBX Features on a PBX Using Dial Strings*.
- To convert an existing application using the Dialogic<sup>®</sup> Unified API to retrieve the called/calling number ID, use the **dx\_gtcallid()** function to retrieve the called/calling number ID digits and place them in the application buffer. Refer to Section 3. Dialogic<sup>®</sup> Unified API Function Reference. To access the other PBX features, the application must use the dial strings in the **dx\_dial()** function using the format described in Section 4.2. Accessing PBX Features on a PBX Using Dial Strings.

## **Appendix A**

### Dialogic® D/42 Series Software Quick Reference

### ATD4\_BDTYPE()

returns the D/42-xx board type

Name: int ATD4\_BDTYPE(devh)

**Inputs:** int devh • board descriptor

**Returns:** board type • returns board type information if success

-1 • if error (see Errors list)

Includes: D42LIB.H
Mode: synchronous

**Supports:** Dialogic<sup>®</sup> D/42-SL, D/42-SX, D/42-NS, D/42-NE2

### ATD4\_CHTYPE()

returns the D/42-xx channel type

Name: int ATD4\_CHTYPE(devh)

**Inputs:** int devh • channel descriptor

**Returns:** channel type • channel type information if success

• if error (see Errors list)

Includes: D42LIB.H
Mode: synchronous

### d42\_brdstatus()

retrieves the current D/42-xx board status

Name: int d42\_brdstatus(devh, buffstatus, bufferp)
Inputs: int devh • board descriptor

char \*buffstatus • pointer to buffer containing board

status information

char \*bufferp • reserved for future use

**Returns:** ED42\_NOERROR • if success

-1 • if error (see Errors list)

Includes: D42LIB.H
Mode: synchronous

**Supports:** Dialogic<sup>®</sup> D/42-SL, D/42-SX, D/42-NS, D/42-NE2

#### d42\_chnstatus()

retrieves the current D/42-xx channel status

Name: int d42\_chnstatus(devh, statusp, bufferp)
Inputs: int devh • channel descriptor

char \*statusppointer to buffer containing channel

status information

char \*bufferp • reserved for future use

**Returns:** ED42\_NOERROR • if success

-1 • if error (see Errors list)

Includes: D42LIB.H
Mode: synchronous

### Appendix A

#### $d42\_close features ession(\ )$

closes an open feature session

**Name:** int d42\_closefeaturesession(devh)

**Inputs:** int devh • channel descriptor

**Returns:** ED42\_NOERROR • if success

-1 • if error (see Errors list)

Includes: D42LIB.H

Mode: synchronous

Supports: Dialogic® D/42-NS

### d42\_display()

retrieves the current LCD/LED display

**Name:** int d42\_display(devh, bufferp)

**Inputs:** int devh • channel descriptor

• pointer to an application buffer. The buffer will contain display data for

the selected channel.

Returns: ED42 NOERROR • if success

-1 • if error (see Errors list)

Includes: D42LIB.H
Mode: synchronous

d42\_flags() retrieves current D/42D-SX LCD Features Display data

Name: int d42\_flags(devh, bufferp)

Inputs: int devh • channel descriptor

char \*bufferp • pointer to an application buffer. The

buffer will contain the Features

Display data.

**Returns:** ED42\_NOERROR • if success

-1 • if error (see Errors list)

**Includes:** D42LIB.H **Mode:** synchronous

Supports: Dialogic<sup>®</sup> D/42-SX

d42\_getparm() retrieves a D/42-xx channel or board parameter

Name: int d42\_getparm(devh, parmnum, parmvalp)

Inputs: int devh • board or channel descriptor

> int parmnum parameter name

void \*parmvalp • pointer to parameter value

ED42\_NOERROR Returns: • if success

• if error (see Errors list)

Includes: D42LIB.H

Mode: synchronous

#### Appendix A

**d42\_getver()** retrieves the D/42-xx board firmware or library version

Name: int d42\_getver(devh, bufferp, flag)

**Inputs:** int devh • board descriptor

char \*bufferp • pointer to an application buffer containing the version information

int flag • determines if firmware or library

version is retrieved

**Returns:** ED42\_NOERROR • if success

• if error (see Errors list)

Includes: D42LIB.H
Mode: synchronous

**Supports:** all Dialogic<sup>®</sup> D/42 boards

d42\_gtcallid()

retrieves the called/calling number ID

Name: int d42\_gtcallid(devh, bufferp)

**Inputs:** int devh • channel descriptor

char \*bufferp • pointer to an application buffer

containing called/calling number ID data

**Returns:** ED42\_NOERROR • if success

• if error (see Errors list)

Includes: D42LIB.H
Mode: synchronous

d42\_indicators()

retrieves the status of LCD/LED indicators

Name: int d42\_indicators(devh, bufferp)

Inputs: int devh • channel descriptor

char \*bufferp • pointer to an application buffer containing the indicators data

**Returns:** ED42\_NOERROR if success

• if error (see Errors list)

Includes: D42LIB.H **Mode:** synchronous

**Supports:** Dialogic® D/42-SL, D/42-SX, D/42-NS, D/42-NE2

d42\_lcdprompt()

retrieves the current LCD prompt data of the D/42D-SX

Name: int d42\_lcdprompt(devh, bufferp)

Inputs: int devh • channel descriptor

> char \*bufferp • pointer to an application buffer

containing Dialogic® D/42-SX LCD

prompt data

**Returns:** ED42\_NOERROR • if success

-1

• if error (see Errors list)

Includes: D42LIB.H Mode: synchronous Supports: Dialogic® D/42-SX

#### Appendix A

#### $d42\_openfeaturesession()$

opens a phone extension feature session

**Name:** int d42\_openfeaturesession(devh, bufferp, termtype, evtmask)

Inputs: int devh • channel descriptor

char \*bufferp

• pointer to a buffer specifying a valid phone extension number in

ASCII character string format
 pointer to memory location that receives the type of phone display

int evtmask • specifies the events to enable for

the feature session

**Returns:** ED42\_NOERROR • if success

Includes: D42LIB.H

Mode: synchronous

Supports: Dialogic® D/42-NS

int \*termtype

• if error (see Errors list)

d42\_setparm()

sets a D/42-xx board or channel parameter

**Name:** int d42\_setparm(devh, parmnum, parmvalp)

**Inputs:** int devh • board or channel descriptor

int parmnum • parameter name

void \*parmvalp

• pointer to an application buffer containing the parameter value

Returns: ED42 NOERROR • if success

• if error (see Errors list)

Includes: D42LIB.H
Mode: synchronous

### d42\_writetodisplay()

writes to the phone set display

Name: int d42\_writetodisplay(devh, bufferp)

**Inputs:** int devh • channel descriptor

char \*bufferp

• pointer to a buffer containing

ASCII character string data to be

displayed

• if error (see Error list)

Returns: ED42\_NOERROR • if success

-1 D42I IB H

Includes: D42LIB.H
Mode: synchronous

Supports: Dialogic<sup>®</sup> D/42-NS

# **Appendix B**

# Dialogic<sup>®</sup> D/42 Series Software Demonstration Program

This appendix provides instructions for running the Dialogic<sup>®</sup> D/42 Series Software demonstration program for Windows<sup>®</sup>. This program demonstrates the Dialogic<sup>®</sup> Unified API functions using the Dialogic<sup>®</sup> D/42-NS and D/42-NE2 Boards. Basic operations performed by the Dialogic<sup>®</sup> D/42-xx Boards include:

- answer
- dial
- supervised/blind transfer
- play/record messages

### Requirements

- 2 phones connected to a PBX
- 1 Dialogic<sup>®</sup> D/42-NS or D/42-NE2 Board connected to a PBX
- The PBX must be configured according to the *Dialogic*® *D/42 Series Boards User's Guide*.

### Setup

Before running the Dialogic<sup>®</sup> D/42 Series Software demonstration program, perform the following procedures:

- 1. Connect one channel of your Dialogic® D/42-xx Board to an extension of the PBX.
- 2. Connect two telephones to two extensions of the PBX.
- 3. In necessary, start the Dialogic<sup>®</sup> D/42-xx Board using the Dialogic<sup>®</sup> Configuration Manager (DCM).

### **Documentation Conventions**

The following conventions and terminology are used throughout the instructions contained in this section:

- Window titles are in italics.
- Menu items are in bold.
- The extension used to call the Dialogic® D/42-xx channel is called Phone A.
- The extension used receive the transfer is called Phone B.

### **Running the Demo**

To run the Dialogic® D42 Series Software demonstration program:

- 1. Go to the Samples\d42 subdirectory under the Dialogic home directory.
- 2. Start the Dialogic<sup>®</sup> D/42 Series Software demonstration program by double-clicking on *D42DEMO.EXE*.
- 3. The *Dialogic*® *D/42 Demo* window will open see *Figure 11*.

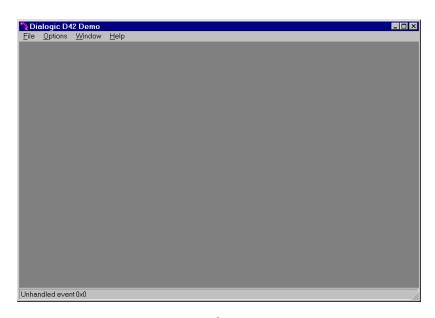


Figure 11. Dialogic<sup>®</sup> D42 Demo Window

4. From the **Options** menu, choose **Properties**. The *D42 Options* window is displayed - see *Figure 12*.

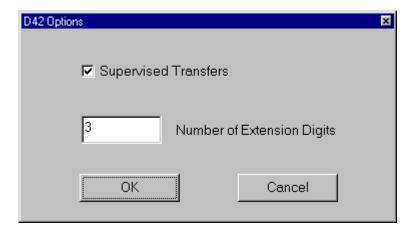


Figure 12. D42 Options Window

5. Enter the number of extension digits that corresponds to your PBX configuration.

**NOTE:** If this option is not set correctly, the demo program will not perform transfers correctly.

6. If you want to use supervised transfers, check the Supervised Transfers box.

**NOTE:** In a supervised transfer, the demo program puts the incoming call (Phone A) on hold and attempts to establish a connection with Phone B before the transfer is completed.

In a non-supervised, or blind transfer, the incoming call (Phone A) is transferred immediately to Phone B. You will hear the ring signal, and the Dialogic<sup>®</sup> D/42-xx channel is ready to accept a new call (indicators are gray).

- 7. Press **OK** to close the *D42 Options* window.
- 8. From the **File** menu, choose **Open**. The *Select Your D42 Channel* window will be displayed see *Figure 13*.

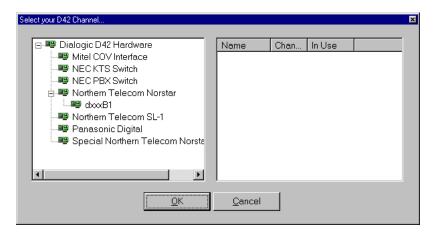


Figure 13. Select Your D/42 Channel

9. Choose a board listed below the applicable Dialogic® D/42 Series board (Example: dxxxB1 under the Northern Telecom Norstar). A

channel list will be displayed in the right-hand window - see *Figure 14*.

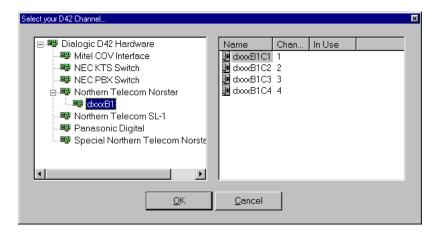


Figure 14. Select a D/42 Channel

10. Choose a channel connected to the PBX and press **OK** (Example: dxxxB1C1). A window will be displayed simulating the appropriate phone set for your PBX.

**NOTE:** All four channels are displayed, not just the channel connected to the PBX.

Figure 15 shows the Norstar M7310 phone set.

Figure 16 shows the NEC Dterm Series III phone set.

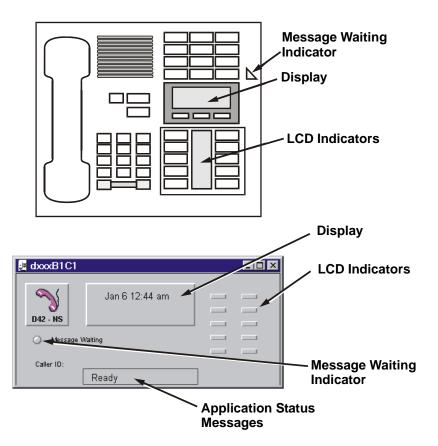


Figure 15. Northern Telecom M7310 Window

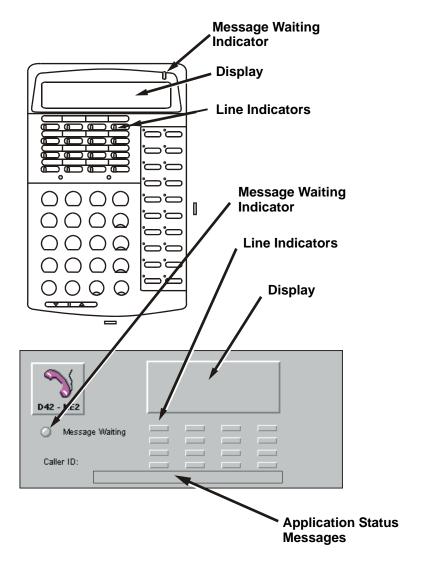


Figure 16. NEC Dterm Series III Window

- 11. Observe that the date and time appear in the display. This verifies that the Dialogic<sup>®</sup> D/42-xx Board is communicating with the PBX. If the date and time do not appear, verify that the correct channel is selected and that the phone line is connected to the proper channel on the Dialogic<sup>®</sup> D/42-xx Board.
- 12. From Phone A, dial the number of the extension connected to the Dialogic® D/42-xx channel selected in step 10.
- 13. Listen to the greeting.
- 14. Enter the extension for Phone B.

**NOTE:** If you do not enter an extension within five seconds, the demo will play the message "Thank you for calling Dialogic Corporation" and hang up.

15. Phone B will ring. Answer the phone.

**NOTE:** If the demo is performing a supervised transfer, the transfer will complete immediately after voice is detected on the "transfer to" extension, or after 30 seconds of silence.

If performing a blind transfer, the transfer is completed immediately.

- 16. Observe the indicators, display, caller ID, and status areas in the demo window.
  - Indicators refer to *Table 11*.
  - Display shows information sent from the PBX.
  - Caller ID shows the caller ID data sent by the PBX.
  - Message Waiting turns on when a message is recorded.
  - Status Area shows demo application status messages (e.g., dialing, ready, playing intro prompt, and message access code).

**Table 11. Demo Indicator Definitions** 

	Definition *	
Indicator Color	M3710	Dterm Series III
gray	off	off
green	on	flutter
red	flash, Ihold, Uhold	wink (and all others)

<sup>\*</sup> Refer to  ${\bf d42\_indicators}($  ) in Section 3 for a description of the indicators.

17. You may repeat steps 12 through 15 using different scenarios for Phone B (e.g., busy, no answer, forward).

NOTE: If you choose busy or no answer, you will be prompted to leave a message. Recording stops when silence is detected. When you leave a message, the Message Waiting indicator will turn on (red). Only one message is saved (any previously recorded message will be overwritten). The saved message will be deleted when the channel is closed.

To listen to the message, call back the Dialogic® D/42-xx extension and press the # key. The access number will be displayed in the status area.

- 18. To close the open channel, choose **Close** from the **File** menu.
- 19. To exit the program, choose **Exit** from the **File** menu.

# Appendix C Error and Event Definitions

Table 12. List of Error Codes

Error Code Name	Description
ED42_BADDEVICE	Invalid or wrong device handle
ED42_BADPARM	Invalid value for parameter
ED42_DLLINIT	Unable to initialize DLL
ED42_FEATSESSION ALREADYOPEN	Attempt to open more than one feature session per channel
ED42_FWREQFAILURE	Firmware error
ED42_INVALARG	Illegal argument in function
ED42_MAXCHAN	Maximum channel capacity reached
ED42_NOCOMM	No communication with switch
ED42_NOERROR	Operation completed
ED42_NOFEATURESESSION	Function requires an open feature session
ED42_NOTIDLE	Device is not idle
ED42_NOTIMP	Function is not implemented
ED42_RDFWVER	Error reading firmware version
ED42_SYSTEM	System level error
ED42_UNKNOWNBOARD	Unknown D/42 board type
ED42_UNSUPPORTED	Unsupported feature

### Voice Errors

DXLIB_INVNRB	Internal voice library error
EDX_SYSTEM	System level error

**Table 13. List of Event Codes** 

**NOTE:** See the **d42\_setparm()** function in *Section 3* for the use and limitations of these events.

<b>Event Code Name</b>	Description
TD42_ASYNCCALLID	Caller ID information available
TD42_ASYNCCHSTATUS	Change in channel status
TD42_ASYNCCLOSEFEATSESSION	End of feature session
TD42_SOFTKEYINPUT	Softkey input received

## **Glossary**

Adaptive Differential Pulse Code Modulation (ADPCM): A technique for reducing voice data storage requirements that is used by Dialogic in the voice boards. With ADPCM, rather than store the value of the speech sample (i.e., all 8-bits), only the change in the signal level between the present and the previous sample is stored. Fewer bits are needed to describe the change from one sample to the next because voice signals vary relatively slowly.

**ADPCM:** See Adaptive Differential Pulse Code Modulation.

- analog: 1. A method of telephony transmission in which the information from the source (for example, speech in a human conversation) is converted into an electrical signal that varies continuously over a range of amplitude values. 2. Used to refer to applications that use loop start signaling instead of digital signaling.
- **answer supervision:** A telephone system feature that returns a momentary drop in loop current when a connection has been established. When call progress analysis detects a transient loop current drop, it returns a connect event.
- **base address:** A starting memory location (address) from which other addresses are referenced.
- **buffer:** A block of memory or temporary storage device that holds data until it can be processed. It is used to compensate for the difference in the rate of flow of information (or time occurrence of events) when transmitting data from one device to another.
- **bus:** An electronic path that allows communication between multiple points or devices in a system.
- **called/calling number ID:** A PBX feature that identifies the number of the calling party to the extension that is called.
- **call progress analysis:** A voice software feature that monitors the progress of an outbound call by detecting the different results that can occur after dialing, which allows you to process the call based on the

outcome. By using call progress analysis, you can determine whether the line is answered, the line rings but is not answered, the line is busy, or there is a problem in completing the call.

- **central office (CO):** The telephone company (informally). A local telephone switching exchange.
- channel: A voice I/O port on a voice board. 1. When used in reference to a Dialogic board that is analog, an audio path, or the activity happening on that audio path (for example, in "the channel goes off-hook").
  2. When used in reference to a Dialogic board that is digital, a data path, or the activity happening on that data path. 3. When used in reference to a bus, an electrical circuit carrying control information and data.
- **class of service (COS):** A defined group of features. Once an extension is assigned to a COS, the COS determines which features may be accessed by that extension.
- computer telephony: The extension of computer-based intelligence and processing over the telephone network to a telephone. Lets you interact with computer databases or applications from a telephone and also enables computer-based applications to access the telephone network. Computer telephony makes computer-based information readily available over the world-wide telephone network from your telephone. Computer telephony technology incorporated into PCs supports applications such as: automatic call processing; automatic speech recognition; text-to-speech conversion for information-on-demand; call switching and conferencing; unified messaging that lets you access or transmit voice, fax, and E-mail messages from a single point; voice mail and voice messaging; fax systems including fax broadcasting, fax mailboxes, fax-on-demand, and fax gateways; transaction processing such as Audiotex and Pay-Per-Call information systems; call centers handling a large number of agents or telephone operators for processing requests for products, services, or information; etc.
- **configuration file:** A file used to download voice hardware and software specifications to a voice board.
- **connect:** A call progress analysis event indicating that the call has been answered. A connect can be established by cadence detection, loop current detection, or positive voice detection.

- **D/4x:** A general term used to refer to Dialogic<sup>®</sup> 4-channel voice boards (e.g., Dialogic<sup>®</sup> D/41D, D/41E, and D/41ESC).
- **D/xxx:** A general term used to refer to all models of Dialogic<sup>®</sup> voice boards.
- **D40CHK:** The Dialogic<sup>®</sup> diagnostic program used to test voice boards for hardware problems.
- **digit queue:** The location where digits are stored after they are detected. Digits are processed on a first-in, first-out basis, and can be accessed by the **getdtmfs()** function.
- **disconnect supervision:** A feature that detects and acts on the change in electrical state from off-hook to on-hook.
- **driver:** A software module that provides a defined interface between a program and the hardware. It directly controls the data transfer to and from I/O.
- **DSP: 1.** Digital signal processor. A specialized microprocessor designed to perform speedy and complex operations with digital signals. **2.** Digital signal processing.
- **DTMF:** Dual Tone Multi Frequency. **1.** A signaling method. **2.** The tone made by pressing a button on a push-button telephone. This tone is actually the combination of two tones, one high frequency and one low frequency.
- event: 1. A specific activity that has occurred on a channel. The voice driver reports channel activity to the application program in the form of events, which allows the program to identify and respond to a specific occurrence on a channel. Events provide feedback on the progress and completion of functions and indicate the occurrence of other channel activities. Events are sometimes referred to in general as termination events, because most of them indicate the end of an operation. 2. Any signal or condition that causes a state transition in a state machine, the majority of which are usually the physical events produced by the voice driver.
- **Event Block (EVTBLK):** A data structure that is used as output for the **gtevtblk()** function. The **gtevtblk()** function removes an event from the queue and places it into an EVTBLK for use by the application program.

- **FCC:** Federal Communications Commission. The governing body for communications regulations within the U.S.
- **firmware:** Software downloaded to a Dialogic board and stored in semi-permanent memory.
- **flash:** A signal that consists of a momentary off-hook/on-hook/off-hook transition that is most often used by a voice board to alert a telephone switch. This signal usually initiates a call transfer. The **dial()** function can generate a hook flash by including the flash character in the dial string.

hook flash: See flash.

- **hook switch:** The name given to the circuitry that controls the on-hook and off-hook state of the voice board telephone interface.
- **idle:** The channel state when no multitasking function is in operation on the channel. The opposite of busy.
- **IRQ:** Interrupt request. A signal sent to a central processing unit (CPU) to temporarily suspend normal processing and transfer control to an interrupt handling routine. Interrupts may be generated by conditions such as completion of an I/O process and detection of an event.
- **loop current:** The current that flows through the circuit from the telephone switch to the voice board when the channel is off-hook.
- loop start: In an analog environment, an electrical circuit consisting of two wires (or leads) called tip and ring, which are the two conductors of a telephone cable pair. The CO provides a voltage (called "talk battery" or just "battery") to power the line. When the circuit is complete, this voltage produces a current called loop current. The circuit provides a method of starting (seizing) a telephone line or trunk by sending a supervisory signal (going off-hook) to the CO.
- **multitasking functions:** Functions that allow the voice software to perform concurrent operations. After being initiated, multitasking functions return control to the program so that during the time it takes the function to complete, the application program can perform other operations, such as initiating a function on another channel.
- **no answer:** A call progress analysis event indicating that the call has not been answered. A no answer event is returned after a ring cadence has

- been established by cadence detection and there was no break in the ring cadence for a specified number of times.
- **no ringback:** A call progress analysis event indicating that there is a problem in completing the call. Cadence detection has determined that the signal is continuous silence or nonsilence.
- nonsilence: Sound. Used when describing an audio cadence.
- **off-hook signal:** A basic signal used on the telephone network that is produced when the line loop between the telephone set and the central office switch is closed and loop current flows, which also powers the telephone. This term is derived from the position of the old fashioned telephone set receiver in relation to the mounting hook provided for it.
- **on-hook signal:** A basic signal used on the telephone network that is produced when the line loop between the telephone set and the central office (CO) switch is open and no loop current flows. This term is derived from the position of the old fashioned telephone set receiver in relation to the mounting hook provided for it.
- **ring detect:** The act of sensing that an incoming call is present by determining that the telephone switch is providing a ringing signal to the voice board.
- **signaling:** The transmission of electrical signals on the telephone network. The voice software supports the following signaling methods: DTMF, MF, R2 MF, Socotel, Global Tone Detection and Generation, and Dial Pulse Detection and Generation.
- standard voice driver: See voice driver.
- **system events:** Events in a state machine that are generated by relevant system signals, such as keyboard input, communications adapters, etc. These generally cause state changes for all channels rather than a specific channel.
- talk off: The false tripping of DTMF receivers caused by speech.
- **telephone switch:** A telephone company central office or a PBX (private branch exchange).
- **termination condition:** A requirement that, when met, will cause a multitasking function to terminate. You can enable the termination conditions by setting parameters in the Read/Write Block and then

- passing the RWB as one of the function parameters. The termination conditions are monitored while the multitasking function is in progress. The function will continue to execute until one of the selected termination conditions has been met. When the function terminates, an event is produced, indicating which termination condition caused the function to terminate.
- **tone event:** A tone-on or tone-off event that is produced by Global Tone Detection when a GTD tone is detected. A tone event can be accessed on the event queue by using the **gtevtblk()** function, which provides the channel, event code, and GTD tone ID.
- Unified API: This Dialogic® API provides a single set of basic, high-level calls that can be used for any supported switches and are sent directly to the switch through the Dialogic® D/42 Board, without additional hardware. Functioning as an extension to Dialogic® Voice API, the Dialogic® Unified API offers a single design model that is flexible enough to allow developers to take advantage of the advanced PBX features (such as called/calling number ID and ASCII display information).
- voice demonstration programs: The programs that are included with the voice software and which demonstrate voice software features; provided in both source code and executable formats.
- **voice driver:** The device driver for the voice boards; *D40DRV.EXE*. Executes as a terminate-and-stay-resident (TSR) program.
- voice hardware diagnostic programs: The *D40CHK.EXE*, *D41ECHK.EXE*, and *UDD.EXE* programs allow you to test the features of the voice hardware.
- **voice library:** A C language function library that can be accessed from assembly language programs or from applications written in a high-level language.
- **voice processing:** Features of the voice software that provide the ability to record and play voice messages.
- voice software: The Voice Development Package software, which includes the Voice Installation Programs and Files, Voice Demonstration Programs and Files, Voice Library (C Language Functions), and Voice Driver.

### Glossary

**voice store-and-forward:** A term used to refer to a voice mail system. An early term for voice processing.

wink: A signal that consists of a momentary on-hook/off-hook/on-hook transition, which is used by the voice board as an acknowledgment signal. The wink() function generates an out-bound wink on a channel in response to an incoming call.

# Index

A	D4BD_MSGACCESSOFF, 66, 67
asynchronous, 14	D4BD_MSGACCESSON, 66, 67
ATD4_BDTYPE(), 18	D4BD_RESETRINGCNT, 67
ATD4_CHTYPE(), 20	D4BD_RINGOFF, 67
С	D4BD_RINGON, 67
Call Progress Analysis, 9, 10, 13, 75,	D4BD_SPMODE, 67
96, 121	D4CH_ASYNCCALLID, 68
Event, 122, 124, 125	D4CH_ASYNCCHSTATUS, 68
call transfer, 14, 73, 75, 96, 124 called/calling number ID, 13, 14, 42, 43,	D4CH_ASYNCCLOSEFEATURESES SION, 69
97, 100, 105, 121, 126	D4CH_CANCELKEY, 68
D	D4CH_DNKEY, 68
D/42 driver, 11, 14	D4CH_PDNKEY, 68
d42_brdstatus(), 22	D4CH_RELEASEKEY, 68
d42_chnstatus(), 24	D4CH_SENDKEY, 68
d42_closefeaturesession(), 26	D4CH_SOFTKEYINPUT, 69
d42_display(), 28	D4CH_XFERKEY, 68
d42_getflags(), 32	dial programmable keys, 75, 82
d42_getparm(), 36	Dterm Series III, 91 MITEL SUPERSET 4, 82
d42_getver(), 39	Northern Telecom Digit Display
d42_gtcallid(), 42	Phone, 85 Northern Telecom M3710, 87
d42_indicators(), 45	disconnect supervision  NEC NEAX 2400 IMS and NEAX  2000 IMS, 99  Northern Telecom Norstar, 98
d42_lcdprompt(), 57	
d42_openfeaturesession(), 62	
d42_setparm(), 65	dx_dial(), 99
d42_writetodisplay(), 71	

G	Р
Global Tone Detection, 96	PBX configuration, 11
I	programmable key requirements call transfer, 87
in-band signaling, 97 indicators, 45 MITEL SUPERSET 4, 46 NEC Dterm Series III, 51 Northern Telecom Digit Display Phone, 48 Northern Telecom Norstar M7310, 50	programmable key requirements Automatic Call Distribution, 87  programmable key requirements message indication, 87  programmable key requirements message cancellation, 87  programmable key requirements release, 87
LCD prompts MITEL SUPERSET 4, 57	Programmable key requirements single call ringing, 87
M	S
message waiting indicator, off MITEL SUPERSET 4, 79 NEC Dterm Series III - KTS, 80 NEC Dterm Series III - PBX, 80 Northern Telecom Digit Display Phone, 79 Northern Telecom M7310, 80  message waiting indicator, on MITEL SUPERSET 4, 76 NEC Dterm Series III - KTS, 77 NEC Dterm Series III - PBX, 77 Northern Telecom Digit Display Phone, 77 Northern Telecom M7310, 77	standard voice library, 9, 11, 13, 14 synchronous, 14  T transfer. See call transfer U Unified API, 11, 13, 14, 17, 126 V voice and call processing, 9 voice hardware, 9
0	
opening a D/42 channel, 73	
out-of-band signaling, 97 NEC, 91, 94 Northern Telecom Norstar, 88, 90 Northern Telecom SL-1, 85, 87	